

Editorial

Business Systems Research seeks to examine a wide variety of business decisions, processes and activities within the actual business setting. Among those activities, change and adaptability are an essence of survival both of living beings and of artificial objects such as organizations and even journals. This issue of the journal focuses on the subject, and in order to present the continuous need for change and the willingness to adapt, the journal itself introduces the practice of publishing invited papers as its new section. In order to be fully consistent, the very first invited paper to be published is entitled "Adaptability" Its author, Olivia Parr-Rud stresses that the continuous climate of uncertainty and volatility, in addition to change, demands another view, the one that *supports adaptability and resilience*. The invited paper "Adaptability" has been published previously as a chapter in the book *Business Intelligence Success Factors: Tools for Aligning Your Business in the Global Economy*.

Janja Nogaršek in her paper *Change Management as a Critical Success Factor in e-Government Implementation* points out that *change management in e-government implementation* is a very complex issue. She identifies a comprehensive set of changes that have to be considered in e-government implementation and the role of leadership in such processes. The author's important contribution is a conceptual model of change management in e-government implementation.

Ljubica Milanović emphasises that in the *process of change and adaptation* it is important to systematically measure process performances. She analyses the current state of Process Performance Measurement Systems (PPMS) by means of a systematic review of literature. As PPMS is a relatively new topic in the area of performance measurement, only twelve articles that contain the term PPMS in the title were found and analysed. Since PPMS is a special type of PMS that should be used in process-oriented organizations, the value of this article is that it increases the systematic knowledge regarding this important and growing field.

The country-specific organizational and information architecture of Enterprise Resources Planning systems at globalised enterprises is examined by Bálint Molnár. This author also points out that the competition on the market forces companies *to adapt to the changing environment*. In order to depict the changes in a unified framework, the author argues that we need the concept of Enterprise Architecture as a theoretical approach that deals with various tiers, aspects and views of business processes and different layers of application, software and hardware systems.

As editors-in-chief, we would like to thank the authors whose papers are included in this issue. All papers have been subjected to a rigorous review process by internationally renowned experts in the field, and they helped generously with their knowledge and experience to increase the quality of the papers.

Professor Vesna Bosilj Vukšić & Professor Mirjana Pejić Bach
Editors-in-Chief, Faculty of Economics & Business – Zagreb, University of Zagreb