

# bibliography

## Selected papers

Here you can find relevant indicators about articles published in several prominent scientific journals in the field of tourism according to the following main topics: tourism and theory, research and education; tourism and economy; tourism market; tourism and society; tourism and space; tourism policy and organization; statistics and forecasting in tourism; types of tourism.

ACTA TURISTICA	(ISSN 0353-4316)
ANATOLIA	(ISSN 1300-4220)
ANNALS OF TOURISM RESEARCH	(ISSN 0160-7383)
CORNELL HOTEL AND RESTAURANT ADMINISTRATION QUARTERLY	(ISSN 0010-8804)
ESTUDIOS Y PERSPECTIVAS EN TURISMO	(ISSN 0327-5841)
EVENT MANAGEMENT	(ISSN 1525-9951)
INTERNATIONAL JOURNAL OF HOSPITALITY & TOURISM ADMINISTRATION*	(ISSN 1525-6480)
JAHRBUCH FÜR FREMDENVERKEHR	(ISSN 0075-2649)
JOURNAL OF CHINA TOURISM RESEARCH	(ISSN 1938-8160)
JOURNAL OF HOSPITALITY MARKETING & MANAGEMENT	(ISSN 1936-8623)
JOURNAL OF HUMAN RESOURCES IN HOSPITALITY AND TOURISM	(ISSN 1533-2845)
JOURNAL OF QUALITY ASSURANCE IN TOURISM & HOSPITALITY*	(ISSN 1528-008X)
JOURNAL OF TEACHING IN TRAVEL & TOURISM*	(ISSN 1531-3220)
JOURNAL OF TRAVEL & TOURISM MARKETING*	(ISSN 1054-8408)
JOURNAL OF TRAVEL RESEARCH	(ISSN 0047-2875)
TOURISM ANALYSIS	(ISSN 1083-5423)
TOURISM AND HOSPITALITY MANAGEMENT	(ISSN 1330-7533)
TOURISM ECONOMICS	(ISSN 1354-8166)
TOURISM MANAGEMENT	(ISSN 0261-5177)
TOURISM RECREATION RESEARCH	(ISSN 0250-8281)
TOURISM REVIEW	(ISSN 1332-7461)
TRAVEL AND TOURISM ANALYST	(ISSN 0959-6186)

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Bibliographic description is given in this form:

\* *detailed descriptions*

**Title / Author(s)** // Journal's name. Volume (year),  
No., pages from-till

## TOURISM AND THEORY, RESEARCH AND EDUCATION

*\*education - teaching faculty \*Brazil*

**La tematica del ocio segun los docentes de las carreras de turismo : Minas Gerais, Brasil /** Christianne Gomes, Tatiana Roberta de Sousa // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 1, 127-148

*\*education \*education - plans and programs \*research institutions*

**Propuestas para la ensenanza de la metodologia cientifica en turismo : redes, conflictos e intereses /** Sandro Campos Neves, Fernanda Beraldo Maciel Lemme // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 6, 1295-1306

*\*education \*educational institutions \*tourist services and products \*management of catering enterprise*

**Service management in hospitality education: review and reflection /** David Solnet // Journal of hospitality marketing & management. Vol. 21 (2012), No. 1-2, 184-214

*\*education \*human resources \*tourism and employment \*tourism and regional development \*Brazil*

**Formacion profesional en turismo e insercion en el mercado laboral : un estudio de caso del Polo Turistico Salvador/Bahia, Brasil, y su entorno /** Domira Fernandez de Araujo // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 1, 57-74

*\*education \*managers \*hotel industry \*North America*

**Workplace learning issues of hotel employees: examining differences across management status and gender /** Wendy Doyle, Sandi Findlay, Jeffrey D. Young // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 4, 259-279

*\*education \*special issues \*competitiveness*

**Se puede enseñar la hospitalidad? Reflexiones desde la Bildung /** Jose Maria Filgueiras Nodar // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 4, 824-841

*\*education \*tourism theory - general \*educational institutions \*education - plans and programs*

**Abordaje teorico-conceptual de la hospitalidad y sus contribuciones a la educacion duperior en turismo** / Roberta Leme Sogayar, Mirian Rejowski // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 6, 1464-1482

*\*educational institutions \*education - plans and programs \*South Africa*

**Students' perceptions of managerial competencies: a study of undergraduate tourism and hospitality students at the University of Botswana** / Delly Mahachi // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 3, 239-258

*\*employees in catering industry \*education - plans and programs \*management of catering enterprise \*North America*

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*\*employees in catering industry \*negative effects (mobing etc.) \*catering - nonaccommodation facilities \*narcotics \*North America*

**Pre-employment drug-testing in the full-service restaurant industry and its telationship to employee work performance factors** / Miranda Kitterlin, Patrick J. Moreo // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 1, 36-51

*\*employees in catering industry \*productivity of catering enterprise \*transnational corporations, chains \*Australia and Oceania*

**Is organizational social capital crucial for productivity growth? An exploratoration of "trust" within luxury hotels in New Zealand** / Anthony Brien, Nazmun Ratna, Lyn Boddington // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 2, 123-145

*\*employees in catering industry \*special issues \*North-East Asia*

**Emotional labor strategies, emotional exhaustion, and turnover intention: an empirical study of Chinese hotel employees** / Qin LV, Shi XU, Hui Ji // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 2, 87-105

*\*employees in catering industry \*special issues \*West and Central Africa with islands*

**Does job embeddedness mediate the effect of work engagement on job outcomes? A study of hotel employees in Cameroon** / Osman M. Karatepe, Ronate Ndiangang Ngeche // Journal of hospitality marketing & management. Vol. 21 (2012), No. 3-4, 440-461

*\*guides, interpreters \*North America*

**Initial and ongoing mystery shopper motivations: an empirical investigation by experience level and an application of the theory of motivational crowding** / Pamela B. Allison, Denver E. Severt // Journal of hospitality marketing & management. Vol. 21 (2012), No. 1-2, 61-80

*\*human resources \*blogs, social networks, user generated content (UGC) \*North America*

**Using social network sites for selection purposes: an investigation of hospitality recruiters** / Weng Chang, Juan M. Madera // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 3, 183-196

*\*human resources \*special issues \*North America*

**North Carolina human resource professionals' perceptions of soft skill competencies** / Melvin R. Weber, Alleah Crawford, Dori Dennison // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 3, 225-238

*\*managers \*education \*ethics in tourism \*North America*

**Hotel general managers' perceptions of business ethics education: implications for hospitality educators, professionals, and students** / Ronnie Yeh // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 1, 72-86

*\*managers \*special issues \*hotel industry \*Turkey*

**Gender differences of middle-level hotel managers self-evaluation ratings in Turkey** / Derya Kara // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 1, 1-15

*\*managers \*special issues \*negative effects (mobing etc.) \*hotel industry \*Asia - Near and Middle East*

**Work-related depression in frontline service jobs in the hospitality industry: evidence from Iran** / Osman M. Karatepe, Flaheh Ehsani // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 1, 16-35

*\*tourism theory - general \*tourism and social sciences (humanities) \*Argentina*

**Avances en la construcción del conocimiento del turismo : pensando la disciplina del turismo desde una perspectiva integral** / Noemi Wallingre // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 1, 149-170

*\*tourism theory \*sustainable tourism*

**Turismo y sustentabilidades : Una reflexión epistemológica** / Elva Esther Vargas Martínez, Marcelino Castillo Nechar, Lilla Zizumbo Villareal // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 3, 706-721

*\*tourism theory \*tourism and social sciences (humanities) \*research institutions \*educational institutions \*Central America and the Caribbean \*Brazil*

**Implicaciones epistemológicas en la investigación turística** / Marcelino Castillo Nechar, Alexandre Panosso Netto // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 2, 384-403

*\*tourism theory \*tourism theory - general \*industry and crafts*

**Hacia la construcción del conocimiento en turismo** / Rossana Campodonico, Luis Chalar // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 6, 1307-1323

## TOURISM AND ECONOMY

*\*air transportation \*guides, interpreters \*quality in tourism \*South-East Asia and the Pacific*

**Thailand's human resource competencies in airline service quality: voices from the airline industry** / Walanchalee Wattanacharoensil, Chanin Yoopetch // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 4, 280-302

*\*casinos, gambling \*human resources \*special issues \*Australia and Oceania*

**Responding to problem gamblers in the venue: role conflict, role ambiguity, and challenges for hospitality staff** / Nerilee Hing, Elaine Nuske // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 2, 146-164

*\*casinos, gambling \*marketing in tourism \*consumer behaviour and experience \*North America*

**The impact of paid versus complimentary show-room entertainment on gaming volumes** /

Weng Hang Kong, Tung-Zong (Donald) Chang // Journal of hospitality marketing & management. Vol. 21 (2012), No. 3-4, 374-394

*\*catering - nonaccommodation facilities \*catering \*North America*

**Exploring the impacts of key economic indicators and economic recessions in the restaurant industry** / Kyuho Lee, Inhyuck "Steve" Ha // Journal of hospitality marketing & management. Vol. 21 (2012), No. 3-4, 330-343

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*\*catering - nonaccommodation facilities \*satisfaction \*preferences, loyalty \*North America*

**Where everybody knows your name: homophily in restaurant atmospherics** / Nathan D. Line ... [et al.] // Journal of hospitality marketing & management. Vol. 21 (2012), No. 1-2, 1-19

*\*catering enterprise \*preferences, loyalty \*satisfaction \*Chile*

**Hacia la comprensión de la lealtad del cliente de restaurantes : caso Talca, Region del Maule - Chile** / Jorge Zamora, Arturo Vasquez, Renato Diaz // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 3, 563-583

*\*enology, wine tourism \*ecology and protection of environment \*tourism and prices \*segmentation \*North America*

**Consumers' intention to purchase environmentally friendly wines: a segmentation approach** / Nelson Barber // International journal of hospitality and tourism administration. Vol. 13 (2012), No. 1, 26-47

*\*gastronomy, diet, nutrition science \*consumer behaviour and experience \*education - students \*North-East Asia*

**Factors influencing the consumption of sugar-sweetened beverages by Taiwanese hospitality students** / Allan Yen-Lun Su // Journal of hospitality marketing & management. Vol. 21 (2012), No. 3-4, 295-310

*\*gastronomy, diet, nutrition science \*cultural (heritage) tourism \*Portugal \*Brazil*

**La herencia de la gastronomía Portuguesa en Brasil como un producto del turismo cultural** / Ulará Maria Oliveira Martins, Maria Manuel Rocha Teixeira Baptista // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 2, 404-424

*\*gastronomy, diet, nutrition science \*tourism and regional development \*Brazil*

**Tradición e innovación: la oferta comercial contemporánea del barreado en el Litoral Paranaense (Brasil)** / Maria Henriqueta Sperandio García Gimenes // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 3, 643-657

*\*gastronomy, diet, nutrition science \*tourism destination - diverse aspects \*consumer behaviour and experience \*Portugal*

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*\*hotel industry \*blogs, social networks, user generated content (UGC) \*image and brand \*North America*

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*\*hotel industry \*casinos, gambling \*management of catering enterprise \*Argentina*

**Los emprendimientos turísticos y sus efectos: el caso del hotel-casino en Victoria, Entre Ríos, Argentina** / Julia Pineiro Carreras // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 5, 1069-1083

*\*hotel industry \*development plans of catering enterprise, accounting, controlling \*management of catering enterprise \*Brazil*

**Factores que interfieren en la toma de decisiones de los contadores gerenciales o controllers de los hoteles: un estudio en el sector hotelero de Florianópolis, Brasil** / Claudio Luiz de Freitas,

Rogério Joao Lunkes // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 3, 542-562

*\*hotel industry \*ecology and protection of environment \*summer-holiday tourism \*urban, congress and business tourism \*North America*

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*\*hotel industry \*economics of catering enterprise, finances \*North-East Asia*

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*\*hotel industry \*employees in catering industry \*special issues \*North America*

**Employee commitment and organizational citizenship behaviors in the hotel industry: do foci matter?** / Veronique Dagenais-Cooper, Pascal Paille // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 4, 303-326

*\*hotel industry \*internal organization of catering enterprise \*employees \*special issues*

**A conceptual framework for attracting Generation Y to the hotel industry using a seamless hotel organizational structure** / Harsha E. Chacko, Kim Williams, Jeffrey Schaffer // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 2, 106-122

*\*hotel industry \*internal organization of catering enterprise \*management of catering enterprise \*managers \*North America*

**Hotel compensation strategies: perceptions of top industry executives** / Edwin Torres, Howard Adler // Journal of human resources in hospitality and tourism. Vol. 11 (2012), No. 1, 52-71

*\*hotel industry \*management of catering enterprise \*efficiency of catering enterprise \*Spain*

**La gestión de las relaciones con los grupos de interés: un análisis exploratorio de casos en el sector hotelero español** / Ana Gessa Perera, Ma del Amor Jimenez Jimenez // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 4, 753-771

*\*hotel industry \*management of catering enterprise \*satisfaction \*North-East Asia \*Cyprus*

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**Influencia de la comunicación de marketing en la captación de clientes : un estudio sobre la percepción de la publicidad en la hotelería del Estado de Santa Catarina, Brasil** / Tiago Savi Mondo, Jane Iara Pereira da Costa // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 2, 367-383

*\*hotel industry \*preferences, loyalty \*image and brand \*consumer behaviour and experience \*Switzerland*

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*\*second homes (residences) \*tourism - town planning - civil engineering - architecture \*host population \*tourism and regional development \*investments \*Spain \*Brazil*

**Complejos turísticos residenciales : análisis del crecimiento del turismo residencial en el Mediterráneo español y en Litoral Nordesteño (Brasil) y su impacto socio-ambiental** / Jacques Demajorovic ...[et al.] // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 4, 772-796

*\*small and medium entrepreneurship (SME) \*employees in catering industry \*special issues \*Sweden*

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*\*tourism and private sector \*tourist resources \*sustainable tourism \*entrepreneurship \*Spain*

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*tourism and regional development \*Brazil*

**Proceso de formación de una red regional : region turística de las Agulhas Negras - RJ - Brasil** / Aguinaldo Cesar Fratucci // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 6, 1483-1496

*\*tourism and regional development \*social and economical planning and forecasting, trends - methods and instruments \*social and economical planning and forecasting, trends - specific issues \*Brazil*

**El diagnóstico estratégico participativo y ponderado - DEPP : estudios de cuatro casos de aplicación en proyectos de Turismo Comunitario en Brasil** / Edoardo Jorge Costa Mielke, Denise do Nascimento Mielke // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 1, 75-89

*\*tourism and regional development \*sociology of tourism*  
**Rito, cambio cultural y la naturaleza cíclica del turismo** / Roque Pinto // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 5, 1144-1153

*\*tourism and regional development \*tourism and administrative regulation - local level \*social and economical planning and forecasting, trends - methods and instruments \*Brazil*

**En busca de una teoría para el desarrollo de circuitos turísticos : estudio aplicado a los circuitos turísticos Terras Altas da Mantiqueira y das Aguas (Minas Gerais - Brasil)** / Juan Max Tavares, Jonas Antonio Vieira Junior // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 1, 90-109

*\*tourism sector in national economy \*tourism and private sector \*state and tourism \*world*

**Primjenjivost modela javno-privatnih partnerstva u turizmu** / Ivo Kunst // Acta turistica. Vol. 23 (2011), No. 2, 175-201

*\*tourist settlements \*tourist supply \*satisfaction \*preferences, loyalty \*Turkey*

**Satisfaction with all-inclusive tourism resorts: the effects of satisfaction with destination and destination loyalty** / Bahattin Ozdemir, Beykan Cizel, Rabia Bato Cizel // International journal of hospitality and tourism administration. Vol.13 (2012), No. 2, 109-130

*\*transnational corporations, chains \*management of catering enterprise \*competitiveness \*Brazil*

**La inteligencia competitiva aplicada a las redes**

**hoteleras Brasileñas** / Danielle Faust Cruz, Sara Joana Gadotti dos Anjos // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 2, 478-498

*\*travel agencies - specific issues \*managers*

**Contribuciones de la gestión del conocimiento a los servicios turísticos : estudio en una agencia de viajes** / Francisco Antonio dos Anjos ... [et al.] // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 3, 722-737

## TOURISM MARKET

*\*consumer behaviour and experience \*guidebooks*

**Nueva visión sobre los itinerarios turísticos : una contribución a partir de la complejidad** / Rebecca Cisne, Susana Gastal // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 6, 1449-1463

*\*destination marketing \*tourism and politics, peace, war \*Dalmatia*

**Headlining Dubrovnik's tourism image: transitioning representations/narratives of war and heritage preservation 1991-2010** / Nicholas A. Wise, Ivo Mulec // Tourism recreation research. Vol. 37 (2012), No. 1, 57-69

*\*leisure time \*marketing in tourism \*marketing in tourism - other*

**Leisure as marketing: the nature and experience of "business leisure"** / Dawn M. Dobni // Journal of hospitality marketing & management. Vol. 21 (2012), No. 1-2, 40-60

*\*marketing in tourism - general \*preferences, loyalty \*social and economical planning and forecasting, trends - methods and instruments*

**Análisis conjunto : teoría, campos de aplicación y conceptos inherentes** / Sergio Dominique Ferreira Lopes // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 2, 341-366

*\*marketing in tourism - other \*prospects, brochures, leaflets, advertisements, slogans \*Brazil*

**(Re)vista: como nos mostramos? Como nos Mostramos? Un estudio de caso sobre la difusión mediática del turismo en Brasil y en Foz de Iquacu (Brasil) : la oferta comercial contemporánea del barreado en el Litoral Paranaense (Brasil)** / Jose Manoel Gandara, Eduardo Hack N. // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 3, 658-672

*\*marketing in tourism \*psychology of tourism \*consumer behaviour and experience \*segmentation \*tourism statistics - theory and methodological problems \*Portugal*

**Aplicacion del escalamiento multidimensional al marketing turistico** / Sergio Dominique Ferreira Lopes, Eulogio Real Deus, Antonio Rial Boubeta // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 1, 21-33

*\*marketing in tourism \*satisfaction \*image and brand \*Portugal*

**Analisis estrategico de la oferta turistica Portuguesa : el analisis de importancia-valoracion (IPA)** / Sergio Dominique Ferreira Lopes, Jose Agostinho Veloso da Silva // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 5, 997-1008

*\*recreation \*theme parks, amusement parks \*preferences, loyalty \*Central America and the Caribbean*

**Actividades recreativas en el Parque Hundido del Distrito Federal (Mexico)** / Ramiro Flores-Xolocotzi // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 4, 797-823

*\*segmentation \*international, foreign tourism \*North-East Asia*

**Yokoso! Japan: classifying foreign tourists to Japan for market segmentation** / Austin Uzama // Journal of hospitality marketing & management. Vol. 21 (2012), No. 1-2, 132-154

*\*tips \*employees in catering industry \*catering - non-accommodation facilities \*consumer behaviour and experience \*France*

**She wore something in her hair: the effect of ornamentation on tipping** / Celine Jacob, Nicolas Gueguen, Christine Delfosse // Journal of hospitality marketing & management. Vol. 21 (2012), No. 3-4, 414-420

*\*tourism and prices \*air transportation \*Asia - Near and Middle East*

**Using information markets for pricing: the case of the airline industry** / Ilan Silber, Aviad A. Israeli // Journal of hospitality marketing & management. Vol. 21 (2012), No. 1-2, 100-112

*\*tourism and prices \*hotel industry \*consumer behaviour and experience \*physical environment and pollution (impacts) \*United Kingdom \*North America*

**Exploring the differences in hotel guests' willingness-to-pay for hotel rooms with different views** / Kevin K. F. Wong, Seongseop Kim //

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*\*tourism demand - other \*tourism for the handicapped \*consumer behaviour and experience*

**La percepcion del riesgo en los turistas con discapacidad fisica : una propuesta de abordaje especifico** / Jarlene Rodrigues Reis // Estudios y perspectivas en turismo. Vol. 20 (2011), No. 5, 1084-1101

*\*tourism destination - diverse aspects \*destination marketing \*public tourist bodies (and organs) \*North-East Asia*

**Istraživanje organizacija za upravljanje destinacijama u Kini - s posebnim osvrtom na Pekinški odbor za razvoj turizma** / Xiaoran Tian, Rong Huang, Graham Busby // Acta turistica. Vol. 23 (2011), No. 2, 111-144

*\*tourism destination - diverse aspects \*North-East Asia*

**The role of souvenir shopping in a diversified Macau destination portfolio** / Weng Hang Kong, Tung-Zong (Donald) Chang // Journal of hospitality marketing & management. Vol. 21 (2012), No. 3-4, 357-373

*\*tourism destination - diverse aspects \*small and medium entrepreneurship (SME) \*tourism policy and organization \*state and tourism - general and implementation \*Brazil*

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*\*tourist demand \*elasticity of tourist demand \*tourism statistics - theory and methodological problems \*investments \*satisfaction \*Croatia*

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*\*tourist demand \*specific attractions \*examples \*Brazil*

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