

# bibliography

## Selected papers

Here you can find relevant indicators about articles published in several prominent scientific journals in the field of tourism according to the following main topics: **tourism and theory, research and education; tourism and economy; tourism market; tourism and society; tourism and space; tourism policy and organization; statistics and forecasting in tourism; types of tourism.**

ACTA TURISTICA	(ISSN 0353-4316)
ANATOLIA	ISSN 1300-4220)
ANNALS OF TOURISM RESEARCH	(ISSN 0160-7383)
CORNELL HOTEL AND RESTAURANT ADMINISTRATION QUARTERLY	(ISSN 0010-8804)
ESTUDIOS Y PERSPECTIVAS EN TURISMO	(ISSN 0327-5841)
EVENT MANAGEMENT	(ISSN 1525-9951)
INTERNATIONAL JOURNAL OF HOSPITALITY & TOURISM ADMINISTRATION*	(ISSN 1525-6480)
JAHRBUCH FÜR FREMDENVERKEHR	(ISSN 0075-2649)
JOURNAL OF CHINA TOURISM RESEARCH	(ISSN 1938-8160)
JOURNAL OF HOSPITALITY MARKETING & MANAGEMENT	(ISSN 1936-8623)
JOURNAL OF HUMAN RESOURCES IN HOSPITALITY AND TOURISM	(ISSN 1533-2845)
JOURNAL OF QUALITY ASSURANCE IN TOURISM & HOSPITALITY*	(ISSN 1528-008X)
JOURNAL OF TEACHING IN TRAVEL & TOURISM*	(ISSN 1531-3220)
JOURNAL OF TRAVEL & TOURISM MARKETING*	(ISSN 1054-8408)
JOURNAL OF TRAVEL RESEARCH	(ISSN 0047-2875)
TOURISM : AN INTERNATIONAL INTERDISCIPLINARY JOURNAL	(ISSN 1332-7461)
TOURISM ANALYSIS	(ISSN 1083-5423)
TOURISM AND HOSPITALITY MANAGEMENT	(ISSN 1330-7533)
TOURISM ECONOMICS	(ISSN 1354-8166)
TOURISM MANAGEMENT	(ISSN 0261-5177)
TOURISM RECREATION RESEARCH	(ISSN 0250-8281)
TOURISM REVIEW	(ISSN 1332-7461)
TURIZAM : MEĐUNARODNI ZNANSTVENO-STRUČNI ČASOPIS	(ISSN 0494-2639)

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Bibliographic description is given in this form:

\* *detailed descriptions*

**Title / Author(s)** // Journal's name. Volume (year),  
No., pages from-till

## TOURISM AND THEORY, RESEARCH AND EDUCATION

*\*education, lifelong learning, e-learning \*education - plans and programs \*education - teaching faculty \*tourism and pedagogics*

**A learning theory framework for sustainability education in tourism** / Bonnie Farber Canziani ... [et al.] // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 1, 3-20

*\*education, lifelong learning, e-learning \*education - plans and programs \*hotel industry \*world*

**How important is sustainability education to hospitality programs?** / Cynthia S. Deale, Nelson Barber // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 2, 165-187

*\*education, lifelong learning, e-learning \*education - plans and programs \*management of catering enterprise*

**The process of developing a competency-based academic curriculum in tourism management** / Amanda Cecil, Brian Krohn // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 2, 129-145

*\*education, lifelong learning, e-learning \*education - plans and programs \*tourism and pedagogics \*Croatia*

**Interdisciplinarity in higher education courses for tourism: the case of Croatia** / Edna Mrnjavac, Nadia Pavia, Vidoje Vujić // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 1, 21-43

*\*education, lifelong learning, e-learning \*education - students \*Australia and Oceania*

**Environmental attitude of Generation Y students: foundations for sustainability education in tourism** / Pierre Benckendorff, Gianna Moscardo, Laurie Murphy // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 1, 44-69

*\*education, lifelong learning, e-learning \*education - students \*decisions, choice, intentions*

**Developing a conceptual framework for measuring future career intention of hotel interns** / Grace Siu, Catherine Cheung, Rob Law // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 2, 188-215

*\*education, lifelong learning, e-learning \*education - students \*gender in tourism \*Portugal*

**Future higher education in tourism studies and the labor market: gender perspectives on expectations and experiences** / Carlos Costa ... [et al.] // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 1, 60-90

*\*education, lifelong learning, e-learning \*education - students \*preferences, loyalty \*Australia and Oceania*

**The learning experiences and preferences of tourism postgraduate students** / Lisa Ruhanen, Char-Lee McLennan // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 2, 146-164

*\*education, lifelong learning, e-learning \*educational institutions \*Asia - Near and Middle East*

**Reforming higher education: the case of Jordans hospitality and tourism sector** / Donald E. Hawkins, Joseph Ruddy, Amin Ardah // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 1, 105-117

*\*education, lifelong learning, e-learning \*educational institutions \*education - students \*journals \*Australia and Oceania*

**Learning journals leading to authentic learning in a hospitality context** / Anne Zahra // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 3, 277-294

*\*education, lifelong learning, e-learning \*educational institutions \*education - teaching faculty \*Australia and Oceania*

**Authentic learning and communities of practice in tourism higher education** / Julia N. Albrecht // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 3, 260-276

*\*education, lifelong learning, e-learning \*educational institutions \*education - teaching faculty \*education - students \*tourism and pedagogics*

**Authentic learning: my reflective journey with postgraduates** / Ian Yeoman // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 3, 295-311

*\*education, lifelong learning, e-learning \*educational institutions \*event tourism \*tourism and pedagogics \*Australia and Oceania*

**Is this for real? Authentic learning for the challenging events environment** / Martin Robertson, Olga Juneck, Leonie Lockstone-Binney // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 3, 225-241

*\*education, lifelong learning, e-learning \*educational institutions \*tourism and pedagogics \*North America*

**A case for the utilization of a scaffolding case study in travel and tourism education** / Cinzia Mancini-Cross, Kenneth F. Backman, Sheila J. Backman // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 12 (2012), No. 3, 242-259

*\*employees in catering industry \*decisions, choice, intentions \*North America*

**Exploring culinary graduates' career decisions and expectations** / Chih-Lun (Alan) Yen, Caroline A. Cooper, Suzanne K. Murrmann // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 2, 109-125

*\*employees in catering industry \*ecology - general \*North-East Asia*

**Perceptions of environmental management and employee job attitudes in hotel firms** / Chang-Hua Yen, Chien-Yu Chen, Hsiu-Yu Teng // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 2, 155-174

*\*employees in catering industry \*education, lifelong learning, e-learning \*North America*

**Labor issues within the hospitality and tourism industry: a study of Louisiana's attempted solutions** / David M. Pearlman, Jeffrey D. Schaffer // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 3, 217-242

*\*employees in catering industry \*gender in tourism \*tourism and administrative regulation \*North America*

**Exploring barriers that lead to the glass ceiling effect for women in the U.S. hospitality industry** / Leslie Clevenger, Neha Singh // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 4, 376-399

*\*employees in catering industry \*hotel industry \*managers \*North America*

**An exploratory analysis of soft skill competencies needed for the hospitality industry** / Melvin R. Weber ...[et al.] // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 4, 313-332

*\*employees in catering industry \*hotel industry \*psychology of tourism \*the Netherlands*

**Employee gender vs. supervisor gender: gender interaction effects in employees' upward influence behavior in hotels** / Ran Zhang // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 4, 355-375

*\*employees in catering industry \*internal organization of catering enterprise \*economics of catering enterprise, finances \*Australia and Oceania*

**The low level of organizational social capital in hotels - a New Zealand case study** / Leslie Clevenger, Neha Singh // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 4, 400-413

*\*employees in catering industry \*internal organization of catering enterprise \*North-East Asia*

**The effect of organizational commitment on word-of-mouth intentions in recruitment in China** / Tuo Sun, Baker Ayoun, Jennifer Calhoun // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 2, 192-216

*\*employees in catering industry \*negative effects (mobing etc.) \*casinos, gambling \*Australia and Oceania*

**Employee stress and stressors in gambling and hospitality workplaces** / Margaret Tiyce ... [et al.] // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 2, 126-154

*\*employees in catering industry \*negative effects (mobing etc.) \*South and Central Asia*

**Effect of emotional labor on emotional exhaustion and work attitudes among hospitality employees in India** / Neerpal Rathi, Deepti Bhatnagar, Sushanta Kumar Mishra // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 3, 273-290

*\*employees in catering industry \*satisfaction \*consumer behaviour and experience \*North America*

**The frontline provider's appearance: a driver of guest perceptions** / Vincent P. Magnini, Melissa Baker, Kiran Karande // The Cornell Hotel and restaurant administration quarterly. Vol. 54 (2013), No. 4, 396-405

*\*employees in catering industry \*satisfaction \*North America*

**Does fun Pay? The impact of workplace fun on employee turnover and performance** / Michael J. Tews, John W. Michel, Kathryn Stafford // The Cornell Hotel and restaurant administration quarterly. Vol. 54 (2013), No. 4, 370-382

*\*employees \*mountain tourism \*adventure tourism (diving, whale-watching, bird-watching) \*South and Central Asia*

**Assessing visitors preference of various roles of tour guides in the Himalayas** / Surya Poudel, Gyan P. Nyaupane, Dallen J. Timothy // Tourism analysis : an interdisciplinary journal. Vol. 18 (2013), No. 1, 45-59

*\*human resources \*employees in catering industry \*special issues \*North America*

**General mental ability and personality selection tests: applicant perceptions of fairness and validity in the hospitality industry** / Qingqing Liu, Juan M. Madera // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 3, 259-272

*\*human resources \*special issues \*tourism theory*

**Contemporary challenges of human resource planning in tourism and hospitality organizations: a conceptual model** / Samar Kamel Saad // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 4, 333-354

*\*managers \*employees in catering industry \*special issues \*North America*

**Emotional intelligence, job satisfaction, and job tenure among hotel managers** / Kara Wolfe, Hyun Jeong Kim // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 2, 175-191

*\*negative effects (mobbing etc.) \*gender in tourism \*Turkey*  
**Workplace mobbing and effects on female employees health and safety needs and turnover cognitions** / Derya Kara // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 2, 215-220

*\*research in tourism \*tourism statistics - theory and methodological problems*

**Community case study research: researcher opacity, embeddedness, and making research matter** / Dianne Dredge, Rob Hales, Tazim Jamal // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 1, 29-43

## TOURISM AND ECONOMY

*\*air transportation \*European Union (EU) \*ecology and protection of environment \*Central America and the Caribbean*

**The impact of the EU Emissions Trading System on air passenger arrivals in the Caribbean** / Elodie Blanc, Niven Winchester // *Journal of travel research*. Vol. 52 (2013), No. 3, 353-363

*\*air transportation \*tourism and prices \*Americas*

**Price fairness of airline ancillary fees: an attributional approach** / Jin Young Chung, James F. Petrick // *Journal of travel research*. Vol. 52 (2013), No. 2, 168-181

*\*air transportation \*tourism and prices \*North-East Asia*

**Chinese leisure travelers' preferences of rate fences in the airline industry** / Basak Denizci Guillet, Yan Elsie Xu // *Journal of hospitality marketing & management*. Vol. 22 (2013), No. 3-4, 333-348

*\*casinos, gambling \*consumer behaviour and experience \*North-East Asia*

**Behavioral differences in gaming patterns among Chinese subcultures as perceived by Macao casino staff** / Penny Yim King Wan, Samuel Seongseop Kim, Statia Elliot // *The Cornell Hotel and restaurant administration quarterly*. Vol. 54 (2013), No. 4, 358-369

*\*casinos, gambling \*management of catering enterprise \*North America*

**Estimating the impact of Las Vegas poker rooms on slot and table game business volumes: does poker really carry its weight?** / Anthony F. Lucas // *The Cornell Hotel and restaurant administration quarterly*. Vol. 54 (2013), No. 4, 347-357

*\*casinos, gambling \*preferences, loyalty \*segmentation \*North America*

**Applying the loyalty matrix to evaluate casino loyalty programs** / Sarah Tanford, Seyhmus, Baloglu // *The Cornell Hotel and restaurant administration quarterly*. Vol. 54 (2013), No. 4, 333-346

*\*catering - nonaccommodation facilities \*consumer behaviour and experience \*motivations \*preferences, loyalty \*North-East Asia*

**Eating-out motivations and variety-seeking behavior: an exploratory approach on loyalty behavior** / David Joon-Wuk Kwun, Joyce Hyunjoon Hwang, Tae-Hee Kim // *Journal of hospitality marketing & management*. Vol. 22 (2013), No. 3-4, 289-312

*\*catering - nonaccommodation facilities \*consumer behaviour and experience \*tourism demand - other \*North America*

**A comparison of implicit and explicit attitude measures: an application of the implicit association test (IAT) to fast food restaurant brands** / Kwang-Hoo Lee, Dae-Young Kim // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 2, 119-131

*\*catering - nonaccommodation facilities \*decisions, choice, intentions \*North America*

**Factors driving consumer restaurant choice: an exploratory study from the Southeastern United States** / Abel Duarte Alonso ... [et al.] // *Journal of hospitality marketing & management*. Vol. 22 (2013), No. 5-6, 547-567

*\*catering - nonaccommodation facilities \*quality in tourism \*segmentation \*tourism and market \*North America*

**Multiattribute dimensions of service quality in the all-you-can-eat buffet restaurant industry** / Philemon Oyewole // *Journal of hospitality marketing & management*. Vol. 22 (2013), No. 1-2, 1-24

*\*cruising \*North America*

**Does size really matter? An investigation of cruise ship size** / Scott Lee // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 1, 111-114

*\*entrepreneurship \*host population \*North America*

**Using Ecological Systems Theory and Density of Acquaintance to explore resident perception of entrepreneurial climate** / Carol Kline ... [et al.] // *Journal of travel research*. Vol. 52 (2013), No. 3, 294-309

*\*gastronomy, diet, nutrition science \*transnational corporations, chains \*North-East Asia*

**International expansion strategy of foodservice firms: an exploratory study** / Jimmy Chiang, Prakash K. Chathoth // Journal of hospitality marketing & management. Vol. 22 (2013), No. 1-2, 204-228

*\*hotel industry \*ecology - general \*North Africa*

**Exploring obstacles of employing environmental practices: the case of Egyptian green hotels** / Jailan Mohamed Eldemerdash, Lamiaa Moustafa Mohamed // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 3, 243-258

*\*hotel industry \*employees in catering industry \*consumer behaviour and experience \*North-East Asia*

**The impact of servant leadership on hotel employees' "servant behavior"** / Long-Zeng Wu ... [et al.] // The Cornell Hotel and restaurant administration quarterly. Vol. 54 (2013), No. 4, 383-395

*\*hotel industry \*employees in catering industry \*quality in tourism \*North Africa*

**Effects of creativity support and diversity management on employees perception of service quality in hotels** / Osman Ahmed El-Said // Journal of human resources in hospitality and tourism. Vol. 12 (2013), No. 3, 291-312

*\*hotel industry \*human resources \*Turkey*

**Recruitment, compensation, and supervisory functions in the Turkish hotel industry: is there a gender effect regarding what managers do?** / Musa Pinar ... [et al.] // Journal of hospitality marketing & management. Vol. 22 (2013), No. 3-4, 437-461

*\*hotel industry \*integration, consolidation of catering enterprise \*North America*

**Acquisition premiums and performance improvements for acquirers and targets in the lodging industry** / Jin-Young Kim, Linda Canina // The Cornell Hotel and restaurant administration quarterly. Vol. 54 (2013), No. 4, 416-425

*\*hotel industry \*management of catering enterprise \*North-East Asia*

**Testing the structure and effects of Full Range Leadership Theory in the context of China's**

**hotel industry** / Zhenpeng Luo, Youcheng Wang, Einar Marnburg // Journal of hospitality marketing & management. Vol. 22 (2013), No. 5-6, 656-677

*\*hotel industry \*managers \*satisfaction \*Turkey*

**Correlates of nonwork and work satisfaction among hotel employees: implications for managers** / Ugur Yavas, Osman M. Karatepe, Emin Babakus // Journal of hospitality marketing & management. Vol. 22 (2013), No. 3-4, 375-406

*\*hotel industry \*managers \*tourism and economy \*North America*

**Lodging executives' sentiment as a leading economic indicator** / E. Hachemi Aliouche, Nelson A. Barber, Raymond J. Goodman // The Cornell Hotel and restaurant administration quarterly. Vol. 54 (2013), No. 4, 406-415

*\*hotel industry \*marketing in tourism \*preferences, loyalty \*West and Central Africa with islands*

**Relationship marketing and customer loyalty: evidence from the Ghanaian luxury hotel industry** / Bedman Narteh ... [et al.] // Journal of hospitality marketing & management. Vol. 22 (2013), No. 3-4, 407-436

*\*hotel industry \*marketing in tourism \*research in tourism*

**Developments in hospitality marketing and management: social network analysis and research themes** / Robin Nunkoo, Dogan Cursoy, Haywantee Ramkissoon // Journal of hospitality marketing & management. Vol. 22 (2013), No. 3-4, 269-288

*\*hotel industry \*quality in tourism \*satisfaction \*technical and technological aspects of catering enterprise \*Poland*

**Measurement of service quality in the hotel sector: the case of Northern Poland** / Alexandra Grobelna, Barbara Marciszewska // Journal of hospitality marketing & management. Vol. 22 (2013), No. 3-4, 313-332

*\*hotel industry \*reservation and distribution systems \*web pages \*North America*

**Online competitive information space for hotels: an information search perspective** / Zheng Xiang, Rob Law // Journal of hospitality marketing & management. Vol. 22 (2013), No. 5-6, 530-546

*\*hotel industry \*technical and technological aspects of catering enterprise \*management of catering enterprise \*Spain*

**The strategic management process and the innovative capacity of the Spanish hotel industry** / Antonio Manuel Martinez-Lopez, Alfonso A. Varga-Sanchez // Journal of hospitality marketing & management. Vol. 22 (2013), No. 5-6, 596-618

*\*hotel industry \*transnational corporations, chains \*South and Central Asia*

**Reasons for internationalization of domestic hotel chains in Thailand** / Pimonpat Rodtook, Levent Altinay // Journal of hospitality marketing & management. Vol. 22 (2013), No. 1-2, 92-115

*\*travel agencies and touroperators \*web pages \*e-business \*South-East Asia and the Pacific*

**Reviewing the web features of travel agents in Singapore** / Wai Mun Lim, Mohamed Abou-Shouk, Phil Megicks // Tourism analysis : an interdisciplinary journal. Vol. 18 (2013), No. 1, 91-109

## TOURISM MARKET

*\*consumers \*quality in tourism \*satisfaction \*hotel industry \*Asia - Near and Middle East*

**Effect of perceived service quality on customer satisfaction in hospitality industry: Gronroos' service quality model development** / Mehdi Zaibaf, Fariz Taherikia, Meysam Fakharian // Journal of hospitality marketing & management. Vol. 22 (2013), No. 5-6, 490-504

*\*destination marketing \*North-East Asia*

**Social biases of destination perceptions** / Chun-Chu Chen, Yueh-Hsiu Lin, James F. Petrick // Journal of travel research. Vol. 52 (2013), No. 2, 240-252

*\*destination marketing \*web pages \*artificial intelligence, video conferences, virtual world, robots, mobile technology, GPS, e-mail, chat \*North America*

**Factors influencing the usability of mobile destination management organization websites** / Jason L. Stienmetz, Stuart E. Levy, Soyoungh Boo // Journal of travel research. Vol. 52 (2013), No. 4, 453-464

*\*market research \*satisfaction \*the Netherlands \*North America*

**How do we feel on vacation? A closer look at how emotions change over the course of a trip** / Jeroen Nawijn ... [et al.] // Journal of travel research. Vol. 52 (2013), No. 2, 265-274

*\*marketing in tourism \*management of catering enterprise \*productivity of catering enterprise \*decisions, choice, intentions \*tourism statistics - theory and methodological problems*

**The effects of customer-centric marketing and revenue management on travelers' choices** / Christian Mathies, Siegfried P. Gudergan, Paul Z. Wang // Journal of travel research. Vol. 52 (2013), No. 4, 479-493

*\*tourism demand - other \*consumer behaviour and experience \*decisions, choice, intentions \*Australia and Oceania*

**Travel decision making: an empirical examination of generational values, attitudes, and intentions** / Sarah Gardiner, Ceridwyn King, Debra Grace // Journal of travel research. Vol. 52 (2013), No. 3, 310-324

*\*tourism demand - other \*consumers \*air transportation \*duty-free \*North-East Asia*

**Shopping satisfaction at airport duty-free stores: a cross-cultural comparison** / Wan-Teng Lin, Ching-Yi Chen // Journal of hospitality marketing & management. Vol. 22 (2013), No. 1-2, 47-66

*\*tourist demand \*South America*

**Argentinian and Brazilian demands for tourism in Uruguay** / Silvia Altmark ... [et al.] // Tourism analysis : an interdisciplinary journal. Vol. 18 (2013), No. 2, 173-182

*\*tourist resorts \*destination marketing \*image and brand \*Turkey*

**Risk perceptions of a mixed-image destination: the case of Turkey's first-time versus repeat leisure visitors** / Kurtulus Karamustafa, Galia Fuchs, Arie Reichel // Journal of hospitality marketing & management. Vol. 22 (2013), No. 3-4, 243-268

*\*tourist resorts \*stakeholders, interest groups, decision makers \*image and brand \*United Kingdom*

**Effects of DMO coordination on destination brand identity: a mixed-method study on the City of Edinburgh** / Ilenia Bregoli // Journal of travel research. Vol. 52 (2013), No. 2, 212-224

*\*tourist resorts \*stakeholders, interest groups, decision makers \*United Kingdom*

**Coordinating relationships among destination stakeholders: evidence from Edinburgh (UK)** / Ilenia Bregoli, Giacomo Del Chiappa // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 2, 145-155

*\*tourist resorts \*tourism destination - diverse aspects \*Australia and Oceania*

**Developing and testing a suite of institutional indices to underpin the measurement and management of tourism destination transformation** / IChar-Lee J. McLennan ... [et al.] // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 2, 157-171

*\*tourist resorts \*tourism destination - diverse aspects \*stakeholders, interest groups, decision makers \*island tourism \*Italy*

**The use of network analysis to assess relationships among stakeholders within a tourism destination: an empirical investigation on Costa Smeralda - Gallura, Italy** / Giacomo Del Chiappa, Angelo Presenza // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 1, 1-13

*\*tourist resorts \*tourism destination - diverse aspects \*wellness \*consumer behaviour and experience \*North America*

**Assessing the perceived restorative qualities of vacation destinations** / Xinran Y. Lehto // *Journal of travel research*. Vol. 52 (2013), No. 3, 325-339

*\*tourist resorts \*web pages \*North America*

**Processing fluency in the use of destination websites** / Liang (Rebecca) Tang, Soocheong (Shawn) Jang, Seonjeong (Ally) Lee // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 2, 193-206

## TOURISM AND SOCIETY

*\*ethics in tourism \*research in tourism \*journals \*tourism and philosophy*

**The ethics of excellence in tourism research** / David Fennell // *Journal of travel research*. Vol. 52 (2013), No. 4, 417-425

*\*motivations \*consumer behaviour and experience \*tourist resorts \*Norway*

**Motivation and involvement as antecedents of the perceived value of the destination experience /**

Nina K. Prebensen ... [et al.] // *Journal of travel research*. Vol. 52 (2013), No. 2, 253-264

*\*preferences, loyalty \*management of catering enterprise consumers*

**Progress in loyalty program research: debates, and future research** / Karen L. Xie, Chih-Chien Chen // *Journal of hospitality marketing & management*. Vol. 22 (2013), No. 5-6, 463-489

*\*satisfaction \*tourism statistics - theory and methodological problems*

**Kano's model: an integrative review of theory and applications to the field of hospitality and tourism** / Amy M. Gregory, H. G. Parsa // *Journal of hospitality marketing & management*. Vol. 22 (2013), No. 1-2, 25-46

*\*sports \*mega-events*

**Using scenarios to investigate stakeholders' views on the future of a sporting event** / Miguel Moital, Caroline Jackson, Jenna Le Couillard // *Event management : an international journal*. Vol. 17 (2013), No. 4, 439-452

## TOURISM AND SPACE

*\*climate \*physical environment and pollution (impacts)*

*\*air transportation \*Poland*

**Awareness of tourism impacts on climate change and the implications for travel practice: a Polish perspective** / Janet E. Dickinson ... [et al.] // *Journal of travel research*. Vol. 52 (2013), No. 4, 506-519

*\*crime \*Central America and the Caribbean*

**Evaluating the impact of crime on tourism in Barbados: a transfer function approach** / Troy Lorde, Mahalia Jackman // *Tourism analysis : an interdisciplinary journal*. Vol. 18 (2013), No. 2, 183-191

*\*ecology and protection of environment \*physical environment and pollution (impacts) \*climate \*Australia and Oceania*

**Economic impacts of a carbon tax on the Australian tourism industry** / Larry Dwyer ... [et al.] // *Journal of travel research*. Vol. 52 (2013), No. 2, 143-155

*\*national parks and specific categories of protection \*forests \*sustainable tourism \*Australia and Oceania*

**Protected area visitor willingness to participate in site enhancement activities** / David Bruce Weaver // *Journal of travel research*. Vol. 52 (2013), No. 3, 377-391

*\*natural disasters \*destination marketing \*image and brand \*North America*

**Destination-image recovery process and visit intentions: lessons learned from Hurricane Katrina** / Kisang Ryu, Bridget M. Bordelon, David M. Pearlman // Journal of hospitality marketing & management. Vol. 22 (2013), No. 1-2, 183-203

*\*theme parks, amusement parks \*management of catering enterprise \*artificial intelligence, video conferences, virtual world, robots, mobile technology, GPS, e-mail, chat \*marketing in tourism \*North America \*Europe*

**Mitigating theme park crowding with incentives and information on mobile devices** / Amber Brown, Jacqueline Kappes, Joe Marks // Journal of travel research. Vol. 52 (2013), No. 4, 426-436

*\*types \*seasonality \*tourist demand \*tourist resorts \*Australia and Oceania*

**Measuring the effect of weather on tourism: a destination- and activity-based analysis** / Susanne Becken // Journal of travel research. Vol. 52 (2013), No. 2, 156-167

## TOURISM POLICY AND ORGANIZATION

*\*tourism exchanges \*rural tourism \*North America*

**A portrait of the US fair sector** / J. M. Lillywhite, J. E. Simonsen, B. J. H. Wilson // Event management : an international journal. Vol. 17 (2013), No. 3, 241-255

## STATISTICS AND FORECASTING IN TOURISM

*\*blogs, social networks, user generated content (UGC) \*artificial intelligence, video conferences, virtual world, robots, mobile technology, GPS, e-mail, chat \*addictions, diseases and risks \*international, foreign tourism \*North America*

**Using social media in time of crisis** / Ashley Schroeder ... [et al.] // Journal of travel & tourism marketing. Vol. 30 (2013), No. 1-2, 126-143

*\*blogs, social networks, user generated content (UGC) \*catering - nonaccommodation facilities \*consumer behaviour and experience*

**The influence of consumer value-based factors on attitude-behavioral intention in social commerce: the differences between high- and**

**low-technology experience groups** / Sung-Bum Kim, Kyung-A Sun, Dae-Young Kim // Journal of travel & tourism marketing. Vol. 30 (2013), No. 1-2, 108-125

*\*blogs, social networks, user generated content (UGC) \*consumer behaviour and experience \*North-East Asia*

**Social networking and social support in tourism experience: the moderating role of online self-presentation strategies** / Jeongmi (Jamie) Kim, Iis P. Tussyadiah // Journal of travel & tourism marketing. Vol. 30 (2013), No. 1-2, 78-92

*\*blogs, social networks, user generated content (UGC) \*destination marketing \*North America \*Switzerland*

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