## journal review

## Journal of Human Resources in Hospitality & Tourism

In a series of reviews of leading academic tourism journals, on this occasion we present one more important journal of topical interest. There is no need to stress the relevance of the subject matter, considering the wide range of issues present in all tourist countries, including Croatia. Labor force and the staff of all profiles, that is, human

resources in this segment of the economy, are subject of numerous considerations in professions and science, and a constant challenge in everyday practice on macro and micro levels.

The Journal of Human Resources in Hospitality & Tourism, which is entering the sixteenth year of uninterrupted publication, considers the human potentials of hospitality and tourism as fundamental and indispensable since it is a basic fact that without them there is no personal service. Tourism, as

an outstanding *labor-intensive activity*, requires highly trained staff, and appropriate curricula for the quickly emerging new professions. Given the seasonality of tourist movements, the problem is also to provide sufficient workforce in a relatively limited time period, as well as legal and practical solutions related to the seasonal workers.

However, just a small cross-section of the Journal topics illustrates all of their breadth. Among others, its contributions include: human resource management and planning, relationships and competencies of managers, employee skills, employee satisfaction and behavior, and possible conflicts, staff recruitment, candidate expectations, etc. Special issues such as employment of immigrants and aspects of leadership are not avoided either, and there are surveys conducted on these topics as well. Some topics relate to hotel industry, restoration, tourist agents, guides, entertainment industry (gaming, etc.). Case studies mainly relate to the United States and the Pacific, while other areas are covered less. Thus, the authors are mostly from the USA based academic communities, universities and institutes. However, the journal is appreciated on a broader scale because it highlights the appropriate facts and trends that derive from the rich practices of the activities involved in that domain.

Policy of employment and staff training in catering and tourism in market economies is largely yielded to the private sector, with a significant

> role of the most diverse institutions at all levels. Countries mostly have standardized curriculum systems for this sector, which is incorporated in the labor legislation (safety and security of workers, etc.).

> Many entities in the real economy encounter a lack of quality personnel, which they try to address in a variety of ways, increasingly through permanent improvement, but also by importing labor force from less developed areas, which entails a number of social issues related to the adaptation

of immigrants and their families. There is also a regular scholarship system as well as constant internal organizational alignment of economic entities. In short, the list of Journal topics as well as innovative methodological approaches is growing increasingly.

The editorial board of the Journal consists of thirty members, while Howard Adler as editor in chief and his deputy are members of Perdue University in Indiana (USA). The Journal is published twice a year in 25x18 format, each edition contains two issues, with each issue containing usually six scientific papers. It is available online and is indexed in prominent secondary publications.

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