

# COMPARISON OF HOSPITALIZATION RATE AND SOCIAL FUNCTIONING OF PATIENTS RECEIVING COMMUNITY MENTAL HEALTH SERVICE AND OUTPATIENT PSYCHIATRY POLICLINIC

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## SUMMARY

**Background:** This study aimed to compare the hospitalization rates and social functioning of patients receiving Community Mental Health Center (CMHC) services and those treated in the psychiatry polyclinics of hospitals.

**Subjects and methods:** A total of 145 patients who were diagnosed with schizophrenia or schizoaffective disorder according to DSM-V criteria were included in the study. Of them, 81 received CMHC services at least for one year (CMHC group) and 64 were followed-up in psychiatry polyclinics (hospital group). A personal information form containing socio-demographic and disease/treatment characteristics and hospitalization counts in the last year, Social Functioning Assessment Scale (SFAS) and Positive and Negative Syndrome Scale (PANSS) were used to collect data. The hospital group received antipsychotic medication therapy while a semi-structured psycho-social intervention program combined with antipsychotic drug therapy was applied in the CMHC group. The hospitalization counts, SFAS and PANSS scores of the groups were compared and the correlation of related factors were evaluated.

**Results:** Hospitalization rates were  $0.21 \pm 0.56$  in the CMHC group and  $1.03 \pm 1.31$  in the hospital group. The mean hospitalization rate was significantly lower in the CMHC group ( $p < 0.001$ ). The mean scores for the overall SFAS and its interpersonal relationships and entertaining subscale; were significantly higher in the CMHC. The mean overall PANSS scores were  $84.23 \pm 15.28$  and  $99.50 \pm 15.99$  in the CMHC and hospital groups, respectively ( $p < 0.05$ ). There was a moderate positive relationship between hospitalization rates and all PANSS scores.

**Conclusions:** CMHC services led to a serious decrease in hospitalization rates, increased the psychosocial functioning of patients and improved their compliance to treatment. Transition to a community-based mental health model should be accelerated for holistic treatment. Further longitudinal studies with a control group should be conducted.

**Key words:** CMHC - schizophrenia - hospitalization - social functioning

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## INTRODUCTION

Schizophrenia is a chronic and recurrent disease with positive, negative, emotional, behavioral and cognitive symptoms leading to impaired social and professional functioning (Stahl 2013). Although antipsychotic drugs play an indispensable and central role in the treatment of schizophrenia, antipsychotic treatment alone is not sufficient to improve negative symptoms, prevent relapses and enhance social and professional functioning (Penn et al. 2010). So, several psychosocial rehabilitation programs are implemented for the treatment and rehabilitation of schizophrenia and similar severe mental disorders. The application of psychosocial rehabilitation programs together with antipsychotic treatment helped to improve the symptoms of the disease, decrease the risk of exacerbation and frequency of hospitalization and enhance the social functioning of the patients (Hogarty et al. 1986, Yıldız et al. 2005, Aydın et al. 2014, Arslan et al. 2015, McGurk et al. 2017, Erşan 2020). The effectiveness is increased even more when such interventions are combined (Wykes et al. 2011).

Psychosocial rehabilitation is defined as the delivery of social, educational, vocational; behavioral and cognitive interventions applied to individuals with severe and permanent mental disorders to improve their social role performances (Anthony & Liberman 1992). Improvement-focused models, social skills training, psycho-education programs training on the acquisition of problem-solving and coping skills, community-coordinated support and family interventions, supported work and vocational programs and social life skills acquisition programs are the most widely used psychosocial interventions (Dixon et al. 2010, Dumont et al. 2018). With the changes in mental health policies that started in Italy in the 1960s, the transition from the hospital-based mental health model to the community-based mental health model began and spread rapidly within Europe and in the other parts of the world (Yanık 2007). Consequently, the transition to a community-based mental health system started in Turkey in 2008. Community Mental Health Centers (CMHC) were established to provide effective treatments for patients with severe mental disorders such as schizophrenia, bipolar disorder and other psychoses within the framework of community-

based mental health model aimed at improving individual function and providing psychosocial support services, follow-ups and treatments as an integrated part of primary health care services in the environment where they live (Directive on Community Mental Health Centers, 2014).

In CMHCs in Turkey, treatment and follow-ups are carried out through the multi-dimensional psychosocial approach and outpatient services, psycho-education, social skills training; family education, occupational studies, health education; counseling services and individual and social activities. Additionally, awareness-raising training is provided, individual and family interviews are held and home visits are paid (Republic of Turkey Ministry of Health, National Mental Health Action Plan: 2011 -2023 2011, Dogan 2016, Songur et al. 2017). This model mainly aimed to reduce the duration and frequency of hospitalization of patients with severe mental disorders as much as possible, provide them with active treatment outside the hospital and ensure that they can manage to continue their lives without or with minimal support from others (Yanık 2007, Bilge et al. 2016). The decrease in the hospitalization rates thanks to CMHCs is considered as one of the most important indicators of their effectiveness (Lieberman 2011, Alatas et al. 2009).

We claimed that the services provided by CMHCs are effective in decreasing the hospitalization rates and improving the psychosocial functioning of patients receiving these services. To show this, we compared the hospitalization rates in the last year and social functioning in patients with schizophrenia or schizoaffective disorder receiving CMHC services and those treated in the psychiatry units of hospitals. We also investigated the relationship between the hospitalization rates and social functioning of patients and sociodemographic and disease-related factors. Our results will be useful in determining the positive and deficient aspects of CMHC services on the social functioning of the patients and guiding future studies in this field.

## SUBJECTS AND METHODS

The descriptive comparative study was carried out between March 15, 2019 and December 31, 2019 in the psychiatric outpatient clinics of Niğde Training and Research Hospital (NTRH) and the CMHC building affiliated to the hospital (Niğde CMHC). One hundred and forty-five patients diagnosed with schizophrenia or schizoaffective disorder who met the inclusion criteria were included in the study. Of them, 64 were followed-up in NTRH psychiatric outpatient clinic (hospital group) and 81 received services from the Niğde CMHC (CMHC group).

Patients diagnosed with schizophrenia or schizoaffective disorder according to the DSM-5 (American Psychiatric Association's Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition, 2013) diagnostic

criteria, older than the age of 18, who met the inclusion criteria and accepted to participate in the study were included. Only the patients who received services at the center for at least one year in the CMHC group were included in the study. Patients who received regular CMHC services and continued psychiatry outpatient clinic follow-up in the hospital group were excluded from the study. Patients that had a comorbid psychiatric disease, mental retardation, pervasive developmental disorder or any significant physical illness that may affect social functionality were excluded from the study.

## Data Collection Tools

### *A personal information form*

A personal information form was used to question the participants' socio-demographic characteristics such as age, sex, marital status; educational status and health-related characteristics such as the diagnosis and duration of the disease, the number of hospitalizations in the last year, medications used and depot antipsychotics and clozapine administration. This form was prepared by the researchers of the study.

### *The Social Functioning Assessment Scale (SFAS)*

The Social Functioning Assessment Scale (SFAS) was developed by Yıldız et al. (2018) to assess the social functioning of Turkish patients. The scale was also tested for validity and reliability by them (Yıldız et al. 2018). This 19-item self-assessment scale included four subscales: self-care, interpersonal relationships and entertaining, independent living and work/occupation. A high scale score indicated high social functioning.

### *Positive and Negative Syndrome Scale (PANSS)*

Positive and Negative Syndrome Scale (PANSS) was used to assess the severity of the symptoms in patients with schizophrenia. The scale consisted of three subdimensions and 30 items: positive symptoms (seven items), negative symptoms (seven items) and general psychopathology symptoms (16 items). Validity and reliability studies of the Turkish version of the scale were performed by Kostakoğlu et al. (1999) (Kostakoglu et al. 1999). A high score indicated a high severity of the symptoms.

## Study Design and Data Collection

The patients diagnosed with schizophrenia or schizoaffective disorder and treated in the psychiatry polyclinics of NTRH were defined as the hospital group and those who were followed-up in the Niğde CMHC were defined as the CMHC group.

Niğde CMHC is one of the first established CMHCs in Turkey and it started to provide services to patients with severe mental disorders such as schizophrenia, schizoaffective disorder and bipolar disorder in 2011. The number of patients registered to the Niğde CMHC was 598 during the study in 2019. Of them, 210 were diagnosed with schizophrenia and 18 with schizo-

affective disorder and they were included in the CMHC group. Of these patients, 39 did not accept to participate in the study, 44 were registered to Niğde CMHC for less than one year, 27 were under the age of eighteen, 15 had comorbid mental retardation, 13 had serious physical illnesses and nine could not be reached. These patients were excluded from the study. In addition to drug therapy (mainly antipsychotic group drugs), psychosocial interventions such as psycho-education, occupational therapy, participation in social activities; having a case manager, automatic phone call reminder for the appointments and dates of long-acting antipsychotic injections and home visits were applied to the patients in Niğde CMHC.

The patients with the diagnosis of schizophrenia or schizoaffective disorder and who were followed-up in the NTRH psychiatry polyclinics included in the hospital group. Many cases in this group were excluded from the study as they did not meet the inclusion criteria. We could not record the exact number of excluded patients in the hospital group due to intense working conditions in the psychiatry polyclinics of NTRH. Only medication therapy was applied to this group.

Diagnosis of schizophrenia and schizoaffective disorder were made using semi-structured interviews based on the DSM-V criteria. A personal information form was used to collect the socio-demographic and disease-related data of the participants. The hospitalization counts of the participants in the past year in the psychiatric ward were determined from the patients' and their relatives' statements and by examining the hospital records. PANSS was used to assess the severity of the clinical symptoms. SFAS was filled by the patients to assess their social functioning states. For each patient, overall and subscale scores of PANSS and SFAS were calculated separately. The psychiatric evaluation and the application of the PANSS and the SFAS scales were completed in 60-90 minutes in two sessions with a mini break. Finally, the hospitalization rates and the social functionality of the groups were compared.

### Statistical Analysis

Data were analyzed using the SPSS v23 package software program. The distribution of data was analyzed with the Kolmogorov Smirnov test. The skewness and kurtosis values of the data were checked and the histogram graph was examined. The Levene test was used to test the homogeneity of the variances. An independent groups *t* test was used to compare the mean scores for the overall SFAS and its interpersonal relationships and entertaining and self-care subscales which had a normal distribution. The Mann-Whitney U test was used to compare the mean scores for the independent and non-normally distributed living and work/occupation subscales of the SFAS. Variables were examined at a 95% confidence level. A *p* value less than 0.05 was significant.

### Ethical Issues

The approval of the Ethics Committee of the Rectorate of Niğde Ömer Halisdemir University (27.02.2019/decision number: 2019/02-12) was obtained. The study was conducted according to the Declaration of Helsinki. All participants were informed about the study in detail and informed consent was obtained from either the patients or their legal guardians. The anonymity of the participants was preserved.

### RESULTS

The socio-demographic characteristics of the patients were provided in Table 1. Of the 145 participants, 100 were men and their mean age was  $45.83 \pm 9.28$  and  $41.19 \pm 11.87$  in the CMHC and hospital groups, respectively. There was no significant difference between the groups in terms of sex and educational, marital and employment statuses. However, the mean age of the participants in the CMHC group was significantly higher.

Disease- and treatment-related data of the groups were shown in Table 2. Of the participants, 126 were diagnosed with schizophrenia and the mean duration of the disease was  $19.27 \pm 9.12$  and  $16.11 \pm 10.09$  years in the CMHC and hospital groups, respectively. These data indicated the groups were similar in terms of diagnosis and duration of the disease, distribution of antipsychotic use and administration of depot antipsychotic. The mean scores of the groups were obtained from the overall PANSS and its positive, negative and general psychopathology subscales were given in Table 3. Mean scores for the overall PANSS and its subscales were significantly lower in the CMHC group ( $p < 0.05$ ).

The number of hospitalizations which was  $0.21 \pm 0.56$  in the CMHC group and  $1.03 \pm 1.31$  in the hospital group in the last year was shown in Table 4. The average hospitalization rate in the last year was significantly lower in the CMHC group ( $p < 0.001$ ).

The groups' mean scores for overall SFAS and its subscales were presented in Table 5. While the mean scores for the overall SFAS and interpersonal relationships and entertaining subscales were significantly higher in the CMHC group ( $p < 0.05$ ), there was no significant difference between the groups in terms of their mean self-care, independent living and work/occupation scores ( $p > 0.05$ ).

Spearman correlation analysis was performed to investigate the relationship between the frequency of hospitalization and SFAS scores and the socio-demographic and treatment data. There was a positive weak correlation between the educational status and the mean scores for the overall SFAS and independent living subscale. There was a moderate positive correlation between the hospitalization rates and the mean scores for the overall PANSS and its subscales. There was no relationship between the socio-demographic and disease characteristics and the hospitalization rates or the mean SFAS scores.

**Table 1.** The sociodemographic features of groups

	CMHC Group		Hospital Group		<i>p</i>
	Mean	Sd	Mean	Sd	
Age	45.83	9.28	41.19	11.87	0.009*
	Number	%	Number	%	
Gender					0.720
Female	24	29.6	21	32.8	
Male	57	70.4	43	68.2	
Education					0.285
Illiterate	3	3.7	5	7.8	
Primary school	40	49.4	26	40.6	
Middle school	14	17.3	12	18.8	
High school	22	27.1	15	28.4	
University	2	2.5	6	12.2	
Marital status					0.558
Single	41	50.6	35	54.7	
Married	23	28.4	20	31.3	
Widow/Divorced	17	21	9	14	
Work status					0.055
Working	0	0	0	0	
Not working	57	70.4	55	85.9	
Retired	10	12.3	2	3.1	
Disabled retired	14	17.3	7	11	

CMHC Group: Community Mental Health Center Group; Sd: Standart deviation; *p*: Statistical significance; %: Percentage; \**p*<0.05: An independent groups *t* test was used to compare the age, Chi-square test was used for the analysis of categorical data (gender, education, marital status, work status)

**Table 2.** The illness and treatment datas of groups

	CMHC Group		Hospital Group		<i>p</i>
	Mean	Sd	Mean	Sd	
Duration of illness	19.27	9.12	16.11	10.09	0.050
	Number	%	Number	%	
Diagnosis					0.465
Schizophrenia	72	88.9	54	84.4	
Schizoaffective dis.	9	11.1	10	15.6	
Antipsychotic drug type					0.167
Atypical AP	41	50.6	40	62.5	
Typical AP	3	3.7	0	0.0	
Atypical+Typical	18	22.2	16	25.0	
AP+MS	17	21.0	8	12.5	
No	2	2.5	0	0.0	
Antipsychotic drug use					0.407
Yes	40	49.4	27	42.2	
No	41	50.6	37	57.8	
Clozapine use					0.298
Yes	12	14.8	5	7.8	
No	69	85.2	59	92.2	

CMHC Group: Community Mental Health Center Group; AP: Antipsychotic; MS: Mood stabilizer; Sd: Standart deviation; *p*: Statistical significance; %: Percentage; An independent groups *t* test was used to compare the duration of illness, Chi-square test was used for the analysis of categorical data (diagnosis, antipsychotic drug type, antipsychotic drug use, Clozapine use)

**Table 3.** The comparison of mean PANSS scores of groups

Mean PANSS Scores	CMHC Group (n:81)	Hospital Group (n:64)	<i>t</i>	<i>p</i>
Total	84.23±15.28	99.50±15.99	3.287	0.004*
Positive	17.74±5.98	22.32±5.79	2.378	0.015*
Negative	22.44±6.12	26.23±6.95	2.603	0.012*
General Psychopathology	44.05±7.60	50.95±8.51	1.838	0.039*

PANSS: Positive and Negative Syndrome Scale; CMHC Group: Community Mental Health Center Group; n: Number *t*: Critical value; *p*: Statistical significance, \**p*<0.05; An independent groups *t* test was used to compare the mean PANSS scores of groups.

**Table 4.** The comparison of annual hospitalization numbers of groups

	Median	% (25-75)	<i>z</i>	<i>p</i>
CMHC Group (n:81)	0.00	0.00-0.00	-4.688	<0.001*
Hospital Group (n:64)	1.00	0.00-2.00		

CMHC Group: Community Mental Health Center Group, n: Number, %: Percentiles, *z*: Critical value, *p*: Statistical significance, \**p*<0.001; The Mann Whitney U test was used to compare the mean annual hospitalization numbers of groups.

**Table 5.** The comparison of mean SFAS scores of groups

Mean SFAS Scores	CMHC Group (n:81)		Hospital Group (n:64)		<i>t</i>	<i>p</i>
	Mean±Sd		Mean±Sd			
Total	37.91±6.44		37.43±7.62		2.083	0.039*
Self care	14.41±2.56		14.13±2.66		0.648	0.518
Interpersonal relationships and entertaining	13.35±3.12		12.17±3.40		2.163	0.032*
	Med.	% (25-75)	Med.	% (25-75)	<i>z</i>	<i>p</i>
Independent living	10.00	6.00-11.00	8.00	6.00-10.75	1.538	0.106
Work/occupation	1.00	1.00-1.00	1.00	1.00-1.00	-0.146	0.815

SFAS: Social Functionality Assessment Scale; CMHC Group: Community Mental Health Center Group, n: Number, Sd: Standard deviation, Med: Median, %: Percentiles, *t*: Critical value, *z*: Critical value, *p*: Statistical significance, \**p*<0.05, An independent groups *t* test was used to compare the mean scores for the overall SFAS and its interpersonal relationships and entertaining and self-care subscales. The Mann Whitney U test was used to compare the mean scores for the independent living and work/occupation subscales of the SFAS.

## DISCUSSION

Hospital-based mental health models and/or community-based mental health models are being applied in the management of severe mental disorders such as schizophrenia and schizoaffective disorder. The efficacy of these two important schools was compared in this study. The present study is among the scarce studies that directly compare the efficacy of the hospital-based mental health model and community-based mental health model.

We found that the average hospitalization rate in the last year was five times lower in the CMHC group and there was a moderate positive relationship between the hospitalization rates and the mean overall PANSS and subscale scores. The mean overall SFAS and interpersonal relationships and entertaining subscale scores were significantly higher in the CMHC group.

The mean number of hospitalizations was 0.21±0.56 in the CMHC group and 1.03±1.31 in the hospital group. The last year's mean hospitalization rate was significantly lower in the CMHC group (*p*<0.001). This finding was in line with other studies and the results of these studies show that routine CMHC services or similar psychosocial services reduce hospitalization rates at varying degrees (Wanchek et al. 2011, Iqbal et al. 2012, Chang et al. 2013, Aydın et al. 2014, Arslan et al. 2015, Erşan 2020).

One of the most important factors affecting the decrease in hospitalization rates is the increase in compliance to treatment. Noncompliance to treatment is a frequently encountered serious problem in clinical practices and can lead to frequent hospitalizations (dosReis et al. 2008, Çakır et al. 2010). Studies conducted with patients with schizophrenia revealed that they have less

compliance to treatment than those with other medical diseases and non-compliance is a major problem (Cramer & Rosenheck 1998). In their study, Weiden et al. (2004) studied 4325 patients with schizophrenia retrospectively between 1999 and 2001 and reported that non-compliance to treatment was the leading cause of hospitalizations (Weiden et al. 2004)

In the study conducted with schizophrenia patients at a CMHC, Üstün et al. (2018) stated that the duration of the disease and the number of hospitalizations increased as noncompliance to medication increased (Üstün et al. 2018). In the same study, compliance to treatment was better in patients with schizophrenia who participated in psychosocial rehabilitation programs than in those who did not. In Niğde CMHC, each participant had a case manager and they were in close contact with their families. Home visits were paid to all participants and to those who had bad compliance to treatment in particular. The participants and their relatives received psycho-education. These factors increased the patients' compliance to treatment and decreased the rates of hospitalization.

Psychosocial intervention programs in which cognitive behavioral therapy and homework were combined were reported to be more effective in increasing compliance to treatment than one-dimensional approaches (Haddad et al. 2014). In our study, we tried to provide semi-structured psycho-education, social skills training, occupational studies and other combined services to the participants at the CMHC. Psycho-education provided to patients and their relatives increased the insight and compliance to treatment and decreased hospitalization rates (Kopelowicz et al. 2012). In Niğde CMHC, educations on the disease and medicines and side effects of medicines were provided to the patients and their rela-

tives by our health team. 'Patients' easy access to psychosocial support services such as CMHC increases their compliance to treatment and functioning and reduces hospitalization rates (Wanchek et al. 2011). Access to Niğde CMHC is relatively easy and the CMHC has a shuttle service which is actively used throughout the day to transport patients to and from the center.

Another way to improve compliance to treatment is the use of electronic reminders (Vervloet et al. 2012). In their multicenter randomized controlled longitudinal study conducted with 254 patients with schizophrenia, Montes et al. (2012) found that compliance to treatment was significantly better in patients who received automatically sent SMS messages (Montes et al.) In Niğde CMHC, a verbal message was regularly sent to the participants to remind them of their appointments and dates of long-acting antipsychotic injections. Sending verbal messages was a contributing factor to increase the participants' compliance to treatment and decrease the hospitalization rates in the CMHC group.

The type of antipsychotic drug used or the route of its administration affected the patient's compliance to treatment and the hospitalization rate. The hospitalization rate was lower in patients taking clozapine than those who took other antipsychotics (Pollack et al. 1998, Castro & Elkis 2007). Using long-acting antipsychotic injections or even switching to long-acting antipsychotic injections in the early stages of the disease increases compliance and decreases the hospitalization rates (Lin et al. 2019; Munday et al. 2019). In our study, there was no significant difference between the groups in terms of the type of antipsychotic and clozapine administration rates. This resulted in a significant difference between the mean hospitalization numbers. The differences were attributed to the psychosocial interventions applied in Niğde CMHC.

Another leading factor affecting the hospitalization rate of schizophrenia patients is the severity of the symptoms. In the present study, the severity of the symptoms in the CMHC group was significantly lower than in the hospital group, which affected the hospitalization rates greatly. The lower severity of the symptoms experienced by the CMHC group was also related to the psychosocial rehabilitation services provided in the CMHC. Psychosocial rehabilitation services reduce the severity of symptoms of patients (Aydın et al. 2014, Arslan et al. 2015, Söğütlü et al. 2017, Şahin & Elboğa 2019). One of the criteria for the patients to be included in the CMHC group in our study was to receive CMHC services for at least one year, which explains why the severity of the symptoms was lower in this group.

Another parameter we investigated was the social and community functioning of the participants. Although the mean overall SFAS and interpersonal relationships and entertaining subscale scores were significantly higher in the CMHC group, no significant difference was found between the groups' mean scores for the other subscales of the SFAS ( $p>0.05$ ). Reviews and

meta-analyses investigating the effectiveness of various psychosocial interventions in patients with a severe mental illness such as schizophrenia or bipolar disorder reported these interventions to enhance patients' social functioning and help them gain social skills (Pfammatter et al. 2006, Arslan et al. 2015, Söğütlü et al. 2017, Dumont et al. 2018, Varga et al. 2018, Elboğa et al. 2019). This study showed that the CMHC services increased the psychosocial functioning of the patients and this was consistent with the findings in the literature.

The implementation of structured social skills training in which behavioral methods are used greatly affected the patients' social skills, behavioral approaches, made them feel more sociable and decreased hospitalization rates and the risk of recurrence of the disease (Benton & Schroeder 1990). In their meta-analysis including 24 studies, Dumont et al. (2018) found that patients' awareness of their diseases was raised and their problem-solving skills improved after the implementation of interventions such as social skills training, traditional cognitive behavioral therapy and cognitive rehabilitation. These were followed by a decrease in positive and negative symptoms and aggressive behaviors and an increase in social and interpersonal skills (Dumont et al. 2018).

In the longitudinal study by Yıldız et al. (2005) investigating the effectiveness of psychosocial skills training in patients with schizophrenia, the patient and family groups consisting of 6-8 people received training once a week and once every two weeks, respectively. The patients' and their relatives' knowledge about schizophrenia increased significantly (Yıldız et al. 2005). Pfammatter et al. (2006) conducted a meta-analysis including 21 studies investigating the effectiveness of social skills training, cognitive rehabilitation, psycho-education for patients' relatives and cognitive behavioral therapy. The meta-analysis revealed that the psycho-education approach applied to patients' relatives reduced exacerbations and hospitalizations, social skill education had significant and lasting effects on skill acquisition, assertiveness and general psychopathology and cognitive rehabilitation and cognitive behavioral therapy had a positive effect on the results of the treatment (Pfammatter et al. 2006).

Contrary to these studies, in their meta-analysis of nine randomized and controlled studies including 471 patients with schizophrenia, Pilling et al. (2002) reported that structured social skills training did not positively contribute to the relapse rate of the disease, general compliance, social functioning; quality of life and compliance to treatment (Pilling et al. 2002). Wallace et al. (1980) reported that social skill training reduced patients' anxiety levels and led to some behavioral changes but did not cause any changes in their quality of life (Wallace et al. 1980). Dilk and Bond (1996) reported that although social skill training led to positive behavioral changes in patients, the reflection of

these behavioral changes outside the research environment and their effects on the patient's life was not observed sufficiently (Dilk & Bond 1996).

The patients participated in programs including structured psychosocial interventions such as social skill training for patients with schizophrenia (Bellack et al. 1997), multidimensional psychosocial intervention program (Arslan et al. 2015), psychosocial adaptation training (İlker et al. 2017) and psychosocial skills training (Yıldız et al. 2005, Söğütü et al. 2017). Consistent with our study, some studies indicated that routine CMHC services and/or semi-structured interventions improved the psychosocial functioning of patients with schizophrenia (Ensari et al. 2013, Şahin & Elboğa 2019). For instance, routine CMHC services provided in Bolu CMHC, which is the first CMHC in Turkey; improved the quality of life of patients with schizophrenia, reduced their disabilities and increased their social functioning (Ensari et al. 2013).

A multicenter CMHC study involving 198 patients with schizophrenia in Denmark compared the effectiveness of routine CMHC services with a structured psychosocial rehabilitation program called Disease Management and Recovery. There was no significant difference between the two treatment modalities in terms of social functioning, reduction of the severity of symptoms, substance abuse and hospitalization rates (Dalum et al. 2018).

The present study found no differences between the groups in terms of their mean scores for some of the SFAS subscales. This might be related to the mean age of the CMHC group and the duration of their illness. A high age and disease duration in schizophrenia patients worsen the cognitive destruction, which may lead to impaired social functioning (Harvey et al. 1999). In their longitudinal study conducted to compare the patients with schizophrenia and Alzheimer's disease and healthy individuals, Friedman et al. (2001) reported that the risk of impairment of cognitive and social functioning increased in line with the age (Friedman et al. 2001). A decline in cognitive functions may be observed with age even in healthy individuals. The scores obtained from the standardized mini mental test decreased by 1.4 points per year in the 11-year longitudinal study by Lyketsos et al. (Lyketsos et al. 1999).

### Study Limitations

It was difficult to make a healthy comparison between the results of our study and others. The SFAS scale was filled in by patients as it was new and not used in many studies. Different scales were used in the literature (such as the Social Functioning Scale, the Global Assessment of Functioning Scale and the Clinical Global Impression) they were completed by the health personnel. It was difficult to compare the results of this cross-sectional study. A significant number of studies in the literature, in which the researchers could

easily compare patients' pre- and post-study psychosocial functioning and observe individual changes, were longitudinal. If we compared the changes in patients' functioning between the beginning and end of the program, we could have obtained more significant results. As the CMHC group was required to receive CMHC services for at least one year the effects of this limitation were reduced to some extent.

Despite these limitations, routine CMHC services significantly reduced the hospitalization rates of those with schizophrenia or schizoaffective disorder and improved their psychosocial functioning. So, the role of psychosocial rehabilitation programs in the treatment of schizophrenia spectrum disorders patients is crucial.

### CONCLUSIONS

CMHC services resulted in a significant decrease in hospitalization rates of schizophrenia or schizoaffective disorder patients and increased their psychosocial functioning. Although this result reveals the role of CMHC services in the treatment compliance of schizophrenia patients and psychosocial rehabilitation of the disease, CMHC services should be structured and extended to all CMHCs in Turkey to obtain more consistent and sustainable results. To provide patients with holistic treatment, the transition to a community-based mental health model should be fulfilled as soon as possible and patients with a severe mental disorder should be encouraged to make use of CMHC services. Further longitudinal studies with a control group should be conducted.

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### Contribution of individual authors:

Aydın Kurt: study design, patients enrollment, data collection, statistical analysis, manuscript preparation.

Etem Erdal Erşan: study design, patients enrollment, data collection, manuscript preparation.

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