

Prikaz rada mobilnog stručnog tima IK Zvono

Tena Anić¹, Marija Mandić¹

¹Inkluzivna kuća Zvono, Petra Zrinskog 23, Belišće, Hrvatska

Psihosocijalna podrška kroz rad edukacijskog rehabilitatora, psihologa i socijalnog radnika potreba je manjih lokalnih zajednica koje nemaju razvijene kvalitetne socijalne usluge za osobe s invaliditetom i njihove obitelji. Podrška djeci s teškoćama u razvoju, osobama s invaliditetom i njihovim obiteljima nužno je potrebna od najranije dobi pa sve do odrasle dobi. Na području gradova Belišće i Valpovo nedostaje kvalitetna i kontinuirana psihosocijalna podrška kroz individualan i grupni rad navedenih stručnjaka. Mnoge osobe s invaliditetom i njihove obitelji stanuju u ruralnim dijelovima lokalne zajednice te su im time usluge još nedostupnije zbog čega se javlja potreba za mobilnim stručnim timovima koji će raditi kod pružatelja usluge, ali i u domu korisnika te surađivati s ostalim institucijama koje pružaju podršku korisnicima u različitim sustavima. Inkluzivna kuća Zvono koja razvija programe i socijalne usluge za osobe s invaliditetom u partnerstvu sa Gradom Valpovo provela je projekt Inkluzivni val čiji je cilj bio poboljšati kvalitetu života djece s teškoćama u razvoju, osoba s invaliditetom i starijih osoba u lokalnoj zajednici kroz pružanje psihosocijalne podrške i poludnevni boravak. U ovom radu predstaviti ćemo rad mobilnog stručnog tima koji je djelovao kroz projekt Inkluzivni val, aktivnosti mobilnog tima te postignute rezultate. Kroz aktivnosti mobilni stručni tim pružao je podršku više od 115 osoba kroz više od 1500 sati. Članice mobilnog stručnog tima bile su psihologinja, socijalna radnica i edukacijska rehabilitatorica koje su svaka iz svog područja pružali podršku ciljanim skupinama i njihovim obiteljima te više od godinu dana pratili njihov napredak i kroz individualan pristup i timski rad radili na poboljšanju kvalitete života. Pozitivne povratne informacije korisnika znak su uspješnosti provedenih aktivnosti, a zajednički rad članica tima te nastavak suradnje i komunikacije s korisnicima daje smjernice i za rad u budućnosti za kojim postoji velika potreba.

Ključne riječi: podrška, rad s obitelji, transdisciplinarni pristup

Psychosocial support through the work of educational rehabilitators, psychologists and social workers is a need of smaller local communities that do not have developed quality social services for people with disabilities and their families. Support for children with disabilities, people with disabilities and their families is necessarily needed from an early age until adulthood. In the area of the cities of Belišće and Valpovo lacks quality and continuous psychosocial support through individual and group work of these experts. Many people with disabilities and their families live in rural parts of the local community and thus their services are even more inaccessible, which is why there is a need for mobile expert teams that will work with service providers, but also in the home of users and cooperate with other institutions that provide customer support in different systems. Inclusive house Zvono, which develops programs and social services for people with disabilities in partnership with the City of Valpovo, implemented the project Inclusive wave, which aimed to improve the quality of life of children with developmental disabilities, people with disabilities and the elderly in the local community through the provision of psychosocial support and half-day stay. In this paper we will present the work of the mobile expert team that worked through the Inclusive wave project, the activities of the mobile team and the results achieved. Through activities, the mobile expert team supported more than 115 people for more than 1500 hours. Members of the mobile expert

team were psychologists, social workers and educational rehabilitators who each from their own field provided support to target groups and their families and for more than a year monitored their progress and through an individual approach and teamwork worked on improving the quality of life. Positive feedback from users is a sign of the success of the implemented activities, and the joint work of the team members and the continuation of cooperation and communication with users provides guidance for work in the future for which there is a great need.

Keywords: support, work with family, transdisciplinary approach