

# bibliography

## Selected papers

Here you can find relevant indicators about articles published in several prominent scientific journals in the field of tourism according to the following main topics: **tourism and theory, research and education; tourism and economy; tourism market; tourism and society; tourism and space; tourism policy and organization; statistics and forecasting in tourism; types of tourism.**

ACTA TURISTICA	(ISSN 0353-4316)
ANATOLIA	(ISSN 1300-4220)
ANNALS OF TOURISM RESEARCH	(ISSN 0160-7383)
CHINA TOURISM RESEARCH	(ISSN 1812-688X)
ESTUDIOS Y PERSPECTIVAS EN TURISMO	(ISSN 0327-5841)
EVENT MANAGEMENT	(ISSN 1525-9951)
INTERNATIONAL JOURNAL OF HOSPITALITY & TOURISM ADMINISTRATION*	(ISSN 1525-6480)
JAHRBUCH FÜR FREMDENVERKEHR	(ISSN 0075-2649)
JOURNAL OF CONVENTION AND EVENT TOURISM	(ISSN 1547-0148)
JOURNAL OF HOSPITALITY & LEISURE MARKETING*	(ISSN 1050-7051)
JOURNAL OF HOSPITALITY, LEISURE, SPORT AND TOURISM EDUCATION	(ISSN 1473-8376)
JOURNAL OF INTERNATIONAL HOSPITALITY, LEISURE & TOURISM MANAGEMENT*	(ISSN 1092-3128)
JOURNAL OF QUALITY ASSURANCE IN TOURISM & HOSPITALITY*	(ISSN 1528-008X)
JOURNAL OF TEACHING IN TRAVEL & TOURISM*	(ISSN 1531-3220)
JOURNAL OF TRAVEL & TOURISM MARKETING*	(ISSN 1054-8408)
JOURNAL OF TRAVEL RESEARCH	(ISSN 0047-2875)
PROBLEMS OF TOURISM	(ISSN 1230-1035)
TOURISM : visão e ação	(ISSN 1415-6393)
TOURISM ANALYSIS	(ISSN 1083-5423)
TOURISM AND HOSPITALITY MANAGEMENT	(ISSN 1330-7533)
TOURISM ECONOMICS	(ISSN 1354-8166)
TOURISM MANAGEMENT	(ISSN 0261-5177)
TOURISM RECREATION RESEARCH	(ISSN 0250-8281)
TOURISM REVIEW	(ISSN 1332-7461)
TOURISMUS JAHRBUCH	(ISSN 1434-5676)
TRAVEL AND TOURISM ANALYST	(ISSN 0959-6186)

\* copies are available from: HAWORTH DOCUMENT DELIVERY CENTER; The Haworth Press, Inc.: 10 Alice Street; Binghamton, NY 13904; USA

Bibliographic description is given in this form:

*\* detailed descriptions*

**Title / Author(s) // Journal's name. Volume (year), No., pages from-till**

## TOURISM AND THEORY, RESEARCH AND EDUCATION

*\*articles \*image and brand \*tourism destination - diverse aspects*

### **Facilitating content analysis in tourism research**

/ Svetlana Stepchenkova, Andrei P. Kirilenko, Alastair M. Morrison // Journal of travel research. Vol. 47 (2008/09), No. 4, 454-469

*\*education - plans and programs \*education - students*

### **Students go a "Waltzing Matilda" - a regional tourism knowledge exchange through innovative internships**

/ Noreen M. Breakey, Richard N. S. Robinson, Lisa G. Beesley // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 8 (2008), No. 2-3, 223-240

*\*education - plans and programs \*education - teaching faculty \*education - students*

### **Teaching international tourism: an interdisciplinary, field-based course**

/ Ulrike Gretzel ... [et al.] // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 8 (2008), No. 2-3, 261-282

*\*education - plans and programs*

### **Designing the ideal undergraduate program in tourism : expectations from industry and educators**

/ Amata Ring, Astrid Dickinger, Karl Wöber // Journal of travel research. Vol. 48 (2009/10), No. 1, 106-121

### **Learning through the world of Second Life - a hospitality and tourism experience**

/ Paul Penfold // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 8 (2008), No. 2-3, 139-160

### **Toward the development of best practice in a Postgraduate International Hospitality Management program**

/ Vivienne S. McCabe, Michael J. Gross, Paul Reynolds // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 8 (2008), No. 2-3, 283-304

*\*education - students \*education - plans and programs*

### **Meeting your own deadlines: introducing flexibility into student assessment**

/ Gianna Moscardo // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 8 (2008), No. 2-3, 119-138

- \*education - students \*education - teaching faculty*  
**Useful practices for organizing a field trip that enhances learning** / Alan Wong, Simon Wong // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 8 (2008), No. 2-3, 241-260
- \*education \*catering - nonaccommodation facilities*  
**An exploratory study of multiunit restaurant management training: a qualitative perspective** / Stan Suboleski, Clark S. Kincaid, Robin B. DiPietro // Journal of human resources in hospitality and tourism. Vol. 8 (2009), No. 2, 199-214
- \*education \*efficiency of catering enterprise*  
**Posttraining self-efficacy, job involvement, and training effectiveness in the hospitality industry** / Xinyuan Zhao, Karthik Namasivayam // Journal of human resources in hospitality and tourism. Vol. 8 (2009), No. 2, 137-152
- \*employees in catering industry \*catering - nonaccommodation facilities \*East Asia and the Pacific*  
**Antecedents of service employees' organizational citizenship behaviors in full-service restaurants in Korea** / Wansoo Kim, Chihyung Ok, Myong Jae Lee // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 180-197
- \*employees in catering industry \*internal organization of catering enterprise \*hotel industry \*North America*  
**Uncovering the link between organizational behaviors and employment status in the U.S. hotel industry** / Misty M. Johanson, Seonghee Cho // Journal of human resources in hospitality and tourism. Vol. 8 (2009), No. 2, 184-198
- \*employees in catering industry \*quality in tourism \*hotel industry*  
**The effects of leadership style on hotel employees' commitment to service quality** / Ronald A. Clark, Michael D. Hartline, Keith C. Jones // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 209-231
- \*employees \*education - plans and programs \*travel agents - retailers \*South and Central Asia*  
**Tour guide in India: a comparison of approach and content with other programs** / Nimit Chowdhary, Monika Prakash // Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators. Vol. 8 (2008), No. 2-3, 161-191
- \*employees \*travel agents - retailers \*East Asia and the Pacific*  
**Are tour guides in China ready for the booming tourism industry?** / Haiyan Kong, Catherine Cheung, Tom Baum // Journal of China tourism research. Vol. 5 (2009), No. 1, 65-76
- \*guides, interpreters \*education*  
**Predictors of commitment to careers in the tourism industry** / Mustafa Koyuncu ... [et al.] // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 225-236
- \*guides, interpreters*  
**The valuation of skill and the configuration of HRM** / Michael Riley, Edith Szivas // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 1, 105-120
- \*human resources \*catering*  
**Human resource management in the hospitality industry** / Slobodan Ivanovic, Maja Blazevic // Tourism and hospitality management. Vol. 15 (2009), No. 1, 107-116
- \*human resources \*education - plans and programs*  
**Developing human resources' skills and knowledge in tourism and hospitality industry through the determination of quality of training programs** / Ioannis Valachis ... [et al.] // Tourism and hospitality management. Vol. 15 (2009), No. 1, 61-72
- \*human resources \*efficiency of catering enterprise \*hotel industry*  
**Efficiency of intellectual capital in hotel business** / Ante Pulic, Marko Kolakovic, Karmen Jelcic // Tourism and hospitality management. Vol. 15 (2009), No. 1, 129-138
- \*human resources \*technical and technological aspects of catering enterprise*  
**Working conditions in hospitality: employees' views of the dissatisfactory hygiene factors** / Jill M. Poulston // Journal of quality assurance in hospitality & tourism. Vol. 10 (2009), No. 1, 23-43
- \*human resources \*tourism and employment \*tourism and regional development \*Croatia*  
**Human resources development of Republic of Croatia and Primorsko-Goranska county and their influence on economic growth** / Nada Karaman Aksentijevic, Zoran Jezic // Tourism and hospitality management. Vol. 15 (2009), No. 1, 13-24

*\*managers \*education - plans and programs*

**Helping managers help themselves : the use and utility of on-the-job interventions to improve the impact of interpersonal skills training** / Michael J. Tews, J. Bruce Tracey // *The Cornell Hotel and restaurant administration quarterly*. Vol. 50 (2009), No. 2, 245-258

*\*managers \*hotel industry \*East Asia and the Pacific*

**Hotel development in China: the hoteliers' perspective** / Benny Chan, Sylvester Yeung // *Journal of China tourism research*. Vol. 5 (2009), No. 2, 210-223

*\*managers \*hotel industry \*Portugal*

**Earnings of hotel managers: comparing the human and social capital approach** / Carlos Pestana Barros, Carlos M. Santos // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 1, 87-103

*\*managers \*surveys \*East Asia and the Pacific*

**Managerial responsibility, environmental practice, and response sets in a sample of Chinese hotel managers** / Huimin Gu, Chris Ryan, Kaye Chon // *Journal of China tourism research*. Vol. 5 (2009), No. 2, 140-157

*\*special issues*

**Understanding and reducing work-family conflict in the hospitality industry** / Vincent P. Magnini // *Journal of human resources in hospitality and tourism*. Vol. 8 (2009), No. 2, 119-136

## TOURISM AND ECONOMY

*\*air transportation*

**Ticketing and distribution in the airline industry** / Macy Marvel // *Travel and tourism analyst*. (2009), No. 03, 1-47

*\*casinos, gambling \*ethics in tourism*

**Are local residents fickle minded? Influence of moral beliefs on perceived gambling impacts** / Deepak Chhabra // *Tourism analysis : an interdisciplinary journal*. Vol. 13 (2008), No. 5-6, 591-604

*\*casinos, gambling \*hotel industry \*East Asia and the Pacific*

**Experiential values for casino hotels in Macao** / Jian (Jane) Zhang, Ben Dewald, Baudouin C. Neiryck // *Journal of quality assurance in hospitality & tourism*. Vol. 10 (2009), No. 2, 75-92

*\*casinos, gambling \*hotel industry*

**Casino hotels - international** / Macy Marvel // *Travel and tourism analyst*. (2009), No. 05, 1-42

*\*catering - nonaccommodation facilities \*travel risks \*North America*

**Risk-adjusted performance of three restaurant segments in the USA** / Woo Gon Kim ... [et al.] // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 1, 139-152

*\*communal infrastructure and energetics \*catering - general*

**Energy audit - method for energy conservation in hotels** / Zeljka Hrs Borkovic, Biljana Kulisic, Margareta Zidar // *Tourism and hospitality management*. Vol. 14 (2008), No. 2, 349-358

*\*communal infrastructure and energetics \*hotel industry*

**Energy consumption in hotel industry - case study in Ohrid** / Gordana Petrovska Reckoska, Risto Reckoski, Angela Vasilevska // *Tourism and hospitality management*. Vol. 14 (2008), No. 2, 291-300

*\*communal infrastructure and energetics \*tourism and regional development*

**The role of renewable energy sources in regional tourism development** / Branko Blazevic // *Tourism and hospitality management*. Vol. 15 (2009), No. 1, 25-36

*\*communal infrastructure and energetics \*tourism destination - diverse aspects \*competitiveness*

**Restorable energy sources as a factor of the competitive improvement ability of a tourist destination** / Danijela Gracan, Romina Alkier Radnic, Sinisa Bogdan // *Tourism and hospitality management*. Vol. 14 (2008), No. 2, 263-270

*\*communal infrastructure and energetics*

**Tourism as a pathway for res utilisation** / Biljana Kulisic ... [et al.] // *Tourism and hospitality management*. Vol. 14 (2008), No. 2, 281-290

*\*cruising \*perceptions \*satisfaction \*domestic and ethnic tourism \*East Asia and the Pacific*

**Understanding ethnic Chinese travelers on North American cruise tours: motivations, perceptions, and satisfaction of cruisers** / Bharath M. Josiam ... [et al.] // *Journal of China tourism research*. Vol. 5 (2009), No. 1, 77-101

*\*development plans of catering enterprise, controlling \*economics of catering enterprise, finances*

*\*East Asia and the Pacific*

**Is diversification a good strategy for Chinese tourism companies** / Caiping Wang, Honggang Xu // *Journal of China tourism research*. Vol. 5 (2009), No. 2, 188-209

*\*development plans of catering enterprise, controlling \*tourism statistics - theory and methodological problems \*European Union*

**Growth accounting for hotel and restaurant industries** / Egon Smeral // Journal of travel research. Vol. 47 (2008/09), No. 4, 413-424

*\*economics of catering enterprise, finances \*catering - nonaccommodation facilities*

**Financial rewards for social responsibility : a mixed picture for restaurant companies** / Sun-Young Park, Seoki Lee // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 168-179

*\*economics of catering enterprise, finances \*hotel industry \*Spain*

**The financial structure of the Spanish hotel industry: evidence from cluster analysis** / Maria Jesus Such Devesa, Laura Parte Esteban, Antonio Garre Martinez // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 1, 121-138

*\*economics of catering enterprise, finances*

**Falling profits - rising cap rates** / R. Mark Woodworth // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 151-154

**The winds of change have reached gale force** / Randell A. Smith // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 147-150

*\*entrepreneurship \*Croatia*

**The European dimension of public-private partnership and experiences in tourism of the Republic of Croatia** / Vinka Cetinski, Marko Peric, Violeta Sugar // Tourism and hospitality management. Vol. 15 (2009), No. 1, 85-100

*\*gastronomy, diet, nutrition science*

**Gastronomic tourism - international** / Helga Loverseed // Travel and tourism analyst. (2009), No. 04, 1-42

*\*insurance \*sustainable tourism*

**Environmental protection as a fundamental part in tourism development and insurance industry commitment to supporting it** / Larisa Vasilevska, Katerina Angelevska-Nadjeska // Tourism and hospitality management. Vol. 14 (2008), No. 2, 337-342

*\*integration, consolidation of catering enterprise*

**Examining mergers and acquisitions** / Unda Canina // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 138-141

*\*internal organization of catering enterprise*

*\*catering enterprise*

**The development design model in the competitiveness of intelligent business organisations** / Christian Stipanovic, Suzana Baresa // Tourism and hospitality management. Vol. 14 (2008), No. 2, 271-280

*\*internal organization of catering enterprise \*hotel industry*

**Kognitivni i simbolički elementi organizacijske kulture hotela** / Zdenko Cerovič, Amelia Tomašević // Acta turistica. Vol. 21 (2009), No. 1, 45-71

*\*management of catering enterprise \*image and brand*

**Knowledge management as a new managerial paradigm** / Nikola Karamarko // Tourism and hospitality management. Vol. 15 (2009), No. 1, 117-128

*\*management of catering enterprise \*managers*

*\*development plans of catering enterprise, controlling \*South America*

**Logistics managers' stated preferences for supply management attributes for the case of inns in Brazil** / Ricardo Silveira Martins ... [et al.] // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 323-339

*\*management of catering enterprise \*tourism law and regulations*

**Recent trends in the negotiation of hotel management contracts: terms and termination** / James J. Eyster // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 259-269

*\*outbound tourism \*the Netherlands*

**Netherlands outbound** / Martine Bakker // Travel and tourism analyst. (2009), No. 06, 1-38

*\*outbound tourism \*East Asia and the Pacific*

**China outbound** / Suzie Shore // Travel and tourism analyst. (2009), No. 02, 1-40

**Malaysia outbound** / Helga Loverseed // Travel and tourism analyst. (2009), No. 09, 1-39

*\*productivity of catering enterprise*

**Real wages as determinant of labour productivity in tourism** / Dritsaki Chaido // Tourism and hospitality management. Vol. 15 (2009), No. 1, 101-105

*\*quality in tourism \*air transportation*

**Enough is enough! Or is it? Factors that impact switching intentions in extended travel service transactions** / Keith S. Coulter // Journal of travel & tourism marketing. Vol. 26 (2009), No. 2, 144-155

- \*quality in tourism \*satisfaction*  
**Dealing with service failures: the use of explanations** / Graham L. Bradley, Beverly A. Sparks // Journal of travel & tourism marketing. Vol. 26 (2009), No. 2, 129-143
- The joint effects of service failure mode, recovery effort, and gender on customers' post-recovery satisfaction** / Anna S. Mattila, Wonae Cho, Heejung Ro // Journal of travel & tourism marketing. Vol. 26 (2009), No. 2, 120-128
- \*small and medium entrepreneurship \*rural tourism \*Spain*  
**Small-business owners' knowledge and rural tourism establishment performance in Spain** / Rosa M. Hernandez-Maestro, Pablo A. Munoz-Gallego, Libia Santos-Requejo // Journal of travel research. Vol. 48 (2009/10), No. 1, 58-77
- \*technical and technological aspects of catering enterprise \*communal infrastructure and energetics \*hotel industry*  
**Importance of intelligent rooms for energy savings in the hotel industry** / Marinela Krstincic Nizic, Goran Karanovic, Sasa Ivanovic // Tourism and hospitality management. Vol. 14 (2008), No. 2, 323-336
- \*technical and technological aspects of catering enterprise \*internal organization of catering enterprise*  
**Preparing hospitality organizations for self-service technology** / Joseph D. Lema // Journal of human resources in hospitality and tourism. Vol. 8 (2009), No. 2, 153-169
- \*technical and technological aspects of catering enterprise \*tourist resources*  
**Inovacija u razvoju atrakcija: pouke doživljaja** / Stephen R. C. Wanhill // Acta turistica. Vol. 21 (2009), No. 1, 7-44
- \*tourism - multiplier - inductor \*occupancy rate \*catering - nonaccommodation facilities*  
**Scheduling restaurant workers to minimize labor cost and meet service standards** / Kyuwan Choi, Johye Hwang, Myoungju Park // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 155-167
- \*tourism and employment \*tourism and social aspects*  
**Tourism employment and poverty: revisiting the supply curve** / Michael Riley, Edith Szivas // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 2, 297-305
- \*tourism and regional development \*rural tourism \*Istria*  
**Economic and environmental aspects of introducing the use of biodiesel in the hospitality and tourism business of rural Istria** / Pavlo Ruzic, Ivan Ruzic, Marinela Dropulic // Tourism and hospitality management. Vol. 14 (2008), No. 2, 301-310
- \*tourism economics \*tourism and foreign trade relations \*Australia and Oceania*  
**A critique of the productivity commission's report on assistance to Australian tourism** / Larry Dwyer, Ray Spurr // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 1, 181-192
- \*tourism economics \*tourism and foreign trade relations \*Europe*  
**The impact of the financial and economic crisis on European tourism** / Egon Smeral // Journal of travel research. Vol. 48 (2009/10), No. 1, 3-13
- \*tourism economics \*tourism and regional development \*West and Central Africa with islands*  
**Does tourism contribute to economic performance in West Africa?** / Gbadebo Olusegun Odularu // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 340-351
- \*tourism satellite account (TSA) \*tourism and regional development*  
**Constructing a regional tourism satellite account: the case of Queensland** / Tien Duc Pham, Larry Dwyer, Ray Spurr // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 445-460
- \*tourism sector in national economy \*social and economical planning and forecasting, trends - methods and instruments*  
**Evaluating the contribution of tourism to economic growth** / Juan Gabriel Brida, Juan Sebastian Pereyra, Maria Jesus Such Devesa // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 351-357
- \*tourism sector in national economy \*tourism and foreign trade relations \*world*  
**The economic structure of world tourism** / Jo Chau Vu, Lindsay Turner // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 1, 5-21

## TOURISM MARKET

*\*competitiveness \*hotel industry \*quality in tourism*

**Room rates as signals of quality, sell-out risk and the prospects of getting a better deal: analytical model and empirical evidence** / Chih-Chien Chen, Jane E. Ruseski, Zvi Schwartz // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 2, 367-380

*\*competitiveness \*tourism publicity and information - specific issues*

**Global tourism competitiveness and freedom of the press : a nonlinear relationship** / Jayoti Das, Cassandra E. DiRenzo // *Journal of travel research*. Vol. 47 (2008/09), No. 4, 470-479

*\*consumer behaviour and experience \*package tours \*summer-holiday and 'mass' tourism \*reservation and distribution systems*

**The vacation flexibility index: a measure of independence in vacationer behavior** / Kenneth F. Hyde // *Tourism analysis : an interdisciplinary journal*. Vol. 13 (2008), No. 5-6, 437-444

*\*consumer behaviour and experience \*physical environment and pollution (impacts) \*social environment and pollution (impacts) \*Greece \*North America*

**Consumers' environmental concerns and behaviors in the lodging industry: a comparison between Greece and the United States** / Gunae Choi ... [et al.] // *Journal of quality assurance in hospitality & tourism*. Vol. 10 (2009), No. 2, 93-112

*\*consumer behaviour and experience \*terrorism \*Asia - Near and Middle East*

**Israeli guests and Egyptian hosts in Sinai : a bubble of serenity** / Natan Urieli, Darya Maoz, Arie Reichel // *Journal of travel research*. Vol. 47 (2008/09), No. 4, 508-522

*\*destination marketing \*heritage tourism \*urban tourism \*Dalmatia*

**Marketinška valorizacija Splita kao destinacije kulturnog turizma** / Davorka Mikulić // *Acta turistica*. Vol. 21 (2009), No. 1, 95-122

*\*destination marketing \*sustainable tourism \*Romania*

**Green marketing: a new challenge for Romanian organizations** / Andrea Muntean, Fillimon Stremtan // *Tourism and hospitality management*. Vol. 14 (2008), No. 2, 343-348

*\*examples \*tourism and regional development \*relief (and beaches)*

**Recreational demand functions for different categories of beach visitor** / Silva Marzetti Dall'Aste Brandolini // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 2, 339-365

*\*marketing in tourism - instruments \*travel agents - retailers*

**Internal marketing factors and the performance of travel agencies** / Ivanka Avelini Holjevac, Lorena Basan // *Tourism and hospitality management*. Vol. 15 (2009), No. 1, 37-48

*\*seasonality*

**Research note: Scheduling trips during the slack season - an aspect of the economics of seasonal tourism** / Amitrajcet A. Batabyal // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 1, 261-266

*\*segmentation \*foreign receipts \*United Kingdom*

**Working lands and winter tourists in the Rocky Mountain West: a travel cost, contingent behaviour and input-output analysis** / Adam Orens, Andrew Seidl // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 1, 243-260

*\*segmentation \*tourist expenditure - general and characteristics \*North America*

**The economic value of novel means of ascending high mountain peaks: a travel cost demand model of Pikes Peak cog railway riders, automobile users and hikers** / John Loomis, Catherine Keske // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 2, 437-451

*\*souvenirs \*quality in tourism \*Croatia \*East Asia and the Pacific*

**Research on the adjustment of Croatian tourist offer to Japanese tourists expectations** / Mirela Sucic // *Tourism and hospitality management*. Vol. 15 (2009), No. 1, 139-150

*\*souvenirs \*quality in tourism*

**Raising consumers' sense of service in the hotel sector: an interactive perceptible of service tangibility** / Kuo-Chien Chang, David D. C. Tarn // *Anatolia : an international journal of tourism and hospitality research*. Vol. 19 (2008), No. 2, 306-322

*\*tips*

**Techniques for increasing servers' tips : how generalizable are they?** / Michael Lynn, Michael McCall // *The Cornell Hotel and restaurant administration quarterly*. Vol. 50 (2009), No. 2, 198-208

*\*tourism destination - diverse aspects \*image and brand \*sociology of tourism \*Turkey*

**Social distance : the missing link in the loop of movies, destination image, and tourist behavior?** / Asli D. A. Tasci // Journal of travel research. Vol. 47 (2008/09), No. 4, 494-507

*\*tourism destination - diverse aspects \*reservation and distribution systems*

**Beyond tiers: a network approach to tourism distribution** / Douglas G. Pearce // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 517-530

*\*tourist demand - general and characteristics \*elasticity of tourist demand \*tourist expenditure - general and characteristics \*Australia and Oceania*

**Ex post demand for Australian tourism goods and services** / Sarath Divisekera // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 1, 153-180

*\*tourist demand - general and characteristics \*outbound tourism \*Slovenia*

**The GDP impact on international tourism demand: a Slovenia based case** / Helena Nemeč Rudež // Tourism and hospitality management. Vol. 14 (2008), No. 2, 217-228

*\*tourist demand - general and characteristics \*social and economical planning and forecasting, trends - methods and instruments*

**Dynamics in the specification of tourism demand models** / Clive L. Morley // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 1, 23-39

*\*tourist expenditure - general and characteristics \*social and economical planning and forecasting, trends - methods and instruments \*tourism and regional development \*East Asia and the Pacific*

**The economic impact of tourism in Xianghai Park, China: a travel cost value analysis using count data regression models** / Erda Wang ... [et al.] // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 2, 413-425

*\*tourist supply - general and characteristics \*package tours \*competitiveness*

**Game-theoretic approach to competition dynamics in tourism supply chains** / Shu Yang ... [et al.] // Journal of travel research. Vol. 47 (2008/09), No. 4, 425-439

## TOURISM AND SOCIETY

*\*decisions \*consumer behaviour and experience*

**What to do on our holiday: the case of in situ decision-making** / Bodil Stilling Blichfeldt // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 287-305

*\*image and brand \*preferences \*South Africa*

**Image, satisfaction and loyalty - the case of Cape Town** / Girish Prayag // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 205-224

*\*image and brand \*tourism destination - diverse aspects*

**Tourism destination image and visit intention: examining the role of familiarity** / Jie Yang, Binghui Yuan, Ping Hu // Journal of China tourism research. Vol. 5 (2009), No. 2, 174-187

*\*motivations \*preferences \*decisions*

**Effects of travel motivation, past experience, perceived constraint, and attitude on revisit intention** / Songshan (Sam) Huang, Cathy H. C. Hsu // Journal of travel research. Vol. 48 (2009/10), No. 1, 29-44

*\*perceptions \*urban, congress and business tourism \*East Asia and the Pacific*

**An analysis of international tourists' perceptions of China** / Youyin Zhang ... [et al.] // Journal of China tourism research. Vol. 5 (2009), No. 1, 52-64

*\*preferences \*consumer behaviour and experience \*East Asia and the Pacific \*Australia and Oceania*

**Understanding preferences and characteristics of Japanese tourists to Hawaii** / Jerome Agrusa, Samuel Seongseop Kim // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 485-497

*\*preferences \*transnational corporations, chains \*East Asia and the Pacific*

**Critical success factors and customer expectation in budget hotel segment - a case study of China** / Wen Hua, Andrew Chan, Zhenxing Mao // Journal of quality assurance in hospitality & tourism. Vol. 10 (2009), No. 1, 59-74

*\*satisfaction \*consumer behaviour and experience \*Turkey*

**Exploring destination satisfaction: a case of Kizkalesi, Turkey** / Ahmet Bulent Ozturk, Murat Hancer // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 473-484

*\*satisfaction \*hotel industry*

**Važnost percipirane vrijednosti kod evaluacije zadovoljstva hotelskih gostiju: slučaj Slovenije** / Aleksandra Pisnik Korda, Borut Milfelner // *Acta turistica*. Vol. 21 (2009), No. 1, 73-94

*\*satisfaction \*Turkey*

**Assessing holiday satisfaction of German and Russian tourists visiting Alanya** / Ahmet Aktas, Aydin Çevirgen, Boran Toker // *Tourism and hospitality management*. Vol. 15 (2009), No. 1, 1-12

*\*satisfaction*

**Using the "LEARN Model" to resolve guest complaints** / Vlado Galicic, Slobodan Ivanovic // *Tourism and hospitality management*. Vol. 14 (2008), No. 2, 241-250

*\*sports \*mega-events \*education - plans and programs \*North America*

**Dialogue management factors: a 2010 Vancouver Winter Olympic and Paralympic Games case** / Jennifer Ness, Peter W. Williams // *Journal of teaching in travel & tourism : the official journal of ISTTE - International Society of Travel and Tourism Educators*. Vol. 8 (2008), No. 2-3, 193-221

*\*tourism and culture, arts \*accessibility \*social and economical planning and forecasting, trends - general*

**Tourism and the social production of culture and place: critical conceptualizations on the projection of location** / Keith Hollinshead // *Tourism analysis : an interdisciplinary journal*. Vol. 13 (2008), No. 5-6, 639-660

*\*tourism and social aspects*

**Tourism and poverty alleviation** / Mike Ball // *Travel and tourism analyst*. (2009), No. 01, 1-38

## TOURISM AND SPACE

*\*carrying capacity \*archeological sites \*Asia - Near and Middle East*

**The physical carrying capacity at the cultural heritage site of Petra** / Khalid Magablih, Abdulla Al-Shorman // *Tourism analysis : an interdisciplinary journal*. Vol. 13 (2008), No. 5-6, 511-515

*\*carrying capacity \*physical environment and pollution (impacts) \*sustainable tourism*

**Measuring tourism sustainability: proposal for a composite index** / Juan Ignacio Pulido Fernandez, Marcelino Canchez Rivero // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 2, 277-296

*\*host population attitudes \*decisions*

**Residents' view of expected tourism impact, attitude, and behavioral intention** / I-Yin Yen, Deborah Kerstetter // *Tourism analysis : an interdisciplinary journal*. Vol. 13 (2008), No. 5-6, 545-564

*\*host population attitudes \*heritage tourism \*perceptions \*preferences*

**Visitors' preferences for interpretation at heritage sites** / Yaniv Poria, Avital Biran, Arie Reichel // *Journal of travel research*. Vol. 48 (2009/10), No. 1, 92-105

*\*host population attitudes \*mega-events \*East Asia and the Pacific*

**Residents' perceptions towards the impact of the Beijing 2008 Olympic Games** / (Joe) Yong Zhou, John Ap // *Journal of travel research*. Vol. 48 (2009/10), No. 1, 78-91

*\*host population attitudes \*sustainable tourism*

**Resident typologies within the integrative paradigm of sustaincentric tourism development** / Ercan Sirakaya Turk, Linda Ingram, Rich Harrill // *Tourism analysis : an interdisciplinary journal*. Vol. 13 (2008), No. 5-6, 531-544

*\*museums and galleries \*image and brand*

**Understanding the museum image formation process : a comparison of residents and tourists** / Sergio Moreno Gil, J. R. Brent Ritchie // *Journal of travel research*. Vol. 47 (2008/09), No. 4, 480-493

*\*museums and galleries \*tourism and culture, arts \*preferences*

**Reference heterogeneity in relation to museum services** / Ugo Colombino, Annamaria Nese // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 2, 381-395

*\*national parks and specific categories of protection*

*\*segmentation \*marketing in tourism - instruments*

**Marketing aspects in the operations of the Velebit Nature Park** / Branka Berc Radisic, Lorena Basan, Diana Bokulic // *Tourism and hospitality management*. Vol. 15 (2009), No. 1, 49-60

*\*national parks and specific categories of protection*

*\*tourism and prices - general \*cost-benefit analysis*

**A comparative analysis of the pricing systems of nature reserves** / Nir Becker // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 1, 193-213



*\*natural disasters \*management of catering enterprise \*East Asia and the Pacific*

**What have we learned? A critical review of tourism disaster management** / Jing (Bill) Xu, Alexander Grunewald // Journal of China tourism research. Vol. 5 (2009), No. 1, 102-130

*\*natural disasters \*preferences*

**The influence of natural disasters on travel risk perception** / Kwang-Soo Park, Yvette Reisinger // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 615-627

*\*specific attractions \*quality in tourism*

**“You felt like lingering...” : experiencing “real” service at the winery tasting room** / Steve Charters, Joanna Fountain, Nicola Fish // Journal of travel research. Vol. 48 (2009/10), No. 1, 122-134

*\*theme parks, amusement parks \*tourism and culture, arts \*consumer behaviour and experience \*East Asia and the Pacific*

**Queuing Behavior in theme parks: a comparison between Chinese and Western tourists** / Vincent C. S. Heung, Nelson Tsang, Mavis Cheng // Journal of China tourism research. Vol. 5 (2009), No. 1, 41-51

*\*zoos and aquaria, fauna \*consumer behaviour and experience*

**Patterns of visits and impacts of zoo animals on visitors** / Titilayo O. Olukole, Olukole Samuel Gbadebo // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 237-249

## TOURISM POLICY AND ORGANIZATION

*\*investments \*tourism and informatics - other \*event tourism*

**Effect of IT investment announcements on the market value of hospitality firms using event study methodology** / Sang Hyuck Kim, Woo Gon Kim, Murat Hancer // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 2, 397-411

*\*sojourn taxes \*theme parks, amusement parks \*South and Central Asia*

**Entry fees as an instrument for environmental management: study of a wildlife park in Kerala, India** / V. Santhakumar // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 2, 453-466

*\*state and tourism - general and implementation \*tourism and politology \*East Asia and the Pacific*

**The effects of power, ideology, interest groups, and the government on tourism policy making - a conceptual model** / Hanqin Qiu Zhang, Qi Yan // Journal of China tourism research. Vol. 5 (2009), No. 2, 158-173

*\*tourism efficacy control \*quality in tourism*

**Critical incidents in tourism: failure, recovery, customer switching, and word-of-mouth behaviors** / Scott R. Swanson, Maxwell K. Hsu // Journal of travel & tourism marketing. Vol. 26 (2009), No. 2, 180-194

*\*tourism publicity and information - general*

*\*satisfaction*

**Tourism information trust as a bridge between information value and satisfaction: an exploratory study** / Liang Tang, SooCheong (Shawn) Jang // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 565-578

## STATISTICS AND FORECASTING IN TOURISM

*\*e-business \*quality in tourism \*air transportation*

**An analysis of corporate e-mail communication as part of airlines' service recovery strategy** / Astrid Dickinger, Ulrike Bauernfeind // Journal of travel & tourism marketing. Vol. 26 (2009), No. 2, 156-168

*\*reservation and distribution systems \*image and brand \*East Asia and the Pacific*

**The effects of online information search on image development : insights from a mixed-methods study** / Xiang (Robert) Li ... [et al.] // Journal of travel research. Vol. 48 (2009/10), No. 1, 45-57

*\*reservation and distribution systems \*tourism and prices - specific issues*

**Price bundling and travel product : pricing practices used by online channels of distribution** / Jinhoo Kim, David C. Bojanic, Rodney B. Warnick // Journal of travel research. Vol. 47 (2008/09), No. 4, 403-412

*\*reservation and distribution systems \*tourism publicity and information - specific issues \*hotel industry*

**Pay-per-click search engine advertising : are hotel trademarks being abused?** / Peter O'Connor // The Cornell Hotel and restaurant administration quarterly. Vol. 50 (2009), No. 2, 232-244

*\*social and economical planning and forecasting, trends - methods and instruments \*East Asia and the Pacific*

**Tourism demand modeling and forecasting: a review of literature related to Greater China** / Gang Li // Journal of China tourism research. Vol. 5 (2009), No. 1, 2-40

*\*social and economical planning and forecasting, trends - methods and instruments \*Portugal \*United Kingdom*

**Modelling and forecasting the UK tourism growth cycle in Algarve** / Jorge L.M. Andraz, Pedro M.D.C.B. Gouveia, Paulo M.M. Rodrigues // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 2, 323-338

*\*social and economical planning and forecasting, trends - methods and instruments \*tourism statistics - theory and methodological problems \*East Asia and the Pacific*

**Predicting quarterly Hong Kong tourism demand growth rates, directional changes and turning points with composite leading indicators** / Nada Kulendran, Kevin K.F. Wong // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 2, 307-322

*\*tourism and informatics - other \*preferences*

**Consumer e-loyalty to online travel intermediaries** / Gregory Dunn ... [et al.] // Journal of quality assurance in hospitality & tourism. Vol. 10 (2009), No. 1, 1-22

*\*tourism and informatics - other \*quality in tourism*

**A storytelling perspective on online customer reviews reporting service failure and recovery** / Hulda G. Black, Scott W. Kelley // Journal of travel & tourism marketing. Vol. 26 (2009), No. 2, 169-179

*\*tourism statistics - theory and methodological problems \*Spain*

**Research note: Forecasting tourism demand by disaggregated time series - empirical evidence from Spain** / Glauber Eduardo de Oliveira Santos // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 2, 467-472

*\*web pages \*marketing in tourism - instruments*

**Semantic representation of tourism on the Internet** / Zheng Xiang, Ulrike Gretzel, Daniel R. Fesenmaier // Journal of travel research. Vol. 47 (2008/09), No. 4, 440-453

*\*web pages \*perceptions*

**Analysing the users' perception of web design quality by data mining tools** / Vanja Bevanda, Jasmina Grzinic, Emanuel Cervar // Tourism and hospitality management. Vol. 14 (2008), No. 2, 251-262

## TYPES OF TOURISM

*\*congress tourism \*managers*

**Show managers' perceptions of customer equity in the convention industry** / Kimberly Severt, Denver Severt, Radesh Palakurthi // Journal of quality assurance in hospitality & tourism. Vol. 10 (2009), No. 2, 113-138

*\*exhibitions, fairs \*segmentation \*United Kingdom*

**A preliminary analysis of the market for small, medium, and large horticultural shows in England** / Dorothy Fox, Jonathan Edwards // Event management : an international journal. Vol. 12 (2009), No. 3-4, 199-208

*\*exhibitions, fairs*

**Visitors' objectives for trade exhibition attendance: a case study on the East Mediterranean International Tourism and Travel Exhibition (EMITT)** / Nazmi Kozak, Cagil Hale Kayar // Event management : an international journal. Vol. 12 (2009), No. 3-4, 133-141

*\*festivals \*East Asia and the Pacific*

**Assessing site selection criteria for Taiwan Lantern Festival by analytic hierarchy process** / Hsin-Yu Tsai, Ping-Tsan Ho // Event management : an international journal. Vol. 12 (2009), No. 3-4, 187-197

*\*festivals \*tourism and culture, arts \*East Asia and the Pacific*

**The assessment model for cultural festival budgets** / Woo-Hee Byun, Timothy Jeonglyeol Lee, Sang-Hyun Han // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 461-471

*\*festivals \*tourism and culture, arts \*satisfaction*

**Examining visitor mindfulness at a cultural event** / Christine M. Van Winkle, Kenneth Backman // Event management : an international journal. Vol. 12 (2009), No. 3-4, 163-169

*\*festivals \*tourism and regional development*

**An impact evaluation framework: local government community festivals** / Emma H. Wood // Event management : an international journal. Vol. 12 (2009), No. 3-4, 171-185

*\*festivals*

**Oaxaca's indigenous Guelaguetza festival** / Michelle Whitford // Event management : an international journal. Vol. 12 (2009), No. 3-4, 143-161

*\*heritage tourism \*films, audio-video cassettes \*tourism and culture, arts \*East Asia and the Pacific*

**Tourism, a classic novel, and television : the case of Cao Xueqin's dream of the Red Mansions and Grand View Gardens, Beijing** / Chris Ryan ... [et al.] // Journal of travel research. Vol. 48 (2009/10), No. 1, 14-28

*\*heritage tourism \*sustainable tourism*

**Challenges before the achievement of a sustainable cultural tourism** / Milena Filipova // Tourism and hospitality management. Vol. 14 (2008), No. 2, 311-322

*\*island tourism \*tourism sector in national economy*

**Small island developing states (SIDS): tourism and economic development** / Diaram Ramjee Singh // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 629-636

*\*island tourism*

**New challenges and opportunities of island tourism** / Youngsun Shin // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 362-367

*\*mega-events \*sports \*Greece*

**Validation of the revised volunteer motivations scale for international sporting events (VMS-ISE) at the Athens 2004 Olympic games** / Hyejin Bang, Konstantinos Alexandris, Stephen D. Ross // Event management : an international journal. Vol. 12 (2009), No. 3-4, 119-131

*\*mega-events \*sports \*recreation*

**Operationalization of the resource investments construct of recreational sport event** / Isao Okayasu, Haruo Nogawa, Duarte B. Morais // Event management : an international journal. Vol. 12 (2009), No. 3-4, 209-223

*\*mountain tourism \*tourism and regional development \*economic incentives in tourism - other methods \*North America*

**Expenditure-based segmentation and visitor profiling at The Quays in Salford, UK** / Ruth Craggs, Peter Schofield // Tourism economics : the business and finance of tourism and recreation. Vol. 15 (2009), No. 1, 215-242

*\*package tours \*marketing in tourism - instruments*

**Tip-collection strategies, service guarantees, and consumer evaluations of group package tours** / Sheng-Hshiang Tsaur, Chih-Hung Wang // Journal of travel research. Vol. 47 (2008/09), No. 4, 523-534

*\*package tours \*social and economical planning and forecasting, trends - general \*Europe*

**The future of the European package holiday** / Mike Ball // Travel and tourism analyst. (2009), No. 07, 1-42

*\*religious tourism \*Asia - Near and Middle East*

**Religious needs in the tourism industry** / Adi Weidenfeld, Amos S. Ron // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 357-361

*\*spas \*Croatia \*Europe*

**Repositioning of thermal spa tourism of North-West Croatia in accordance with the European thermal spa tourism trends** / Romina Alkier Radnic, Daniela Gracan, Maja Fister // Tourism and hospitality management. Vol. 15 (2009), No. 1, 73-84

*\*summer-holiday tourism \*social and economical planning and forecasting, trends - methods and instruments*

**Management and policy implications of coastal tourism forecasts** / Anthony W. Dixon, Chi-Ok Oh, Jason Draper // Tourism analysis : an interdisciplinary journal. Vol. 13 (2008), No. 5-6, 579-590

*\*sustainable tourism \*carrying capacity*

**Towards a model to measure the quality of environmental sustainability: the hospitality environmental scorecard** / Andrew Moreo, Frederick J. DeMicco, Lina Xiong // Journal of quality assurance in hospitality & tourism. Vol. 10 (2009), No. 1, 44-58

*\*sustainable tourism \*cost-benefit analysis \*North America*

**Why go green? The business case for environmental commitment in the Canadian hotel industry** / Sonya Graci, Rachel Dodds // Anatolia : an international journal of tourism and hospitality research. Vol. 19 (2008), No. 2, 251-270

*\*sustainable tourism \*physical environment and pollution (impacts) \*Mediterranean*

**Environmental protection - key prerequisite for sustainable tourism on the Mediterranean** / Dobrica Jovicic, Vanja Ivanovic // Tourism and hospitality management. Vol. 14 (2008), No. 2, 229-240

*\*urban tourism \*competitiveness \*hotel industry  
\*Europe*

**Tourism in European cities: insights into the dynamics of weekend hotel accommodation** / Albert Poater, Anna Garriga // *Tourism economics : the business and finance of tourism and recreation*. Vol. 15 (2009), No. 1, 41-86

*\*wellness \*productivity of catering enterprise \*profitability of catering enterprise*

**Wellness: its impact on student grades and implications for business** / Brett W. Horton, Cathleen S. Snyder // *Journal of human resources in hospitality and tourism*. Vol. 8 (2009), No. 2, 215-233

*\*winter tourism \*preferences*

**An exploratory study on specific preferences and characteristics of wine tourists** / Adarsh Batra // *Anatolia : an international journal of tourism and hospitality research*. Vol. 19 (2008), No. 2, 271-286

*\*winter-sports tourism \*decisions \*preferences*

**Skiers' sense of snow: tourist skills and winter holiday attribute preferences** / Jens Kr. Steen Jacobsen, Jon Martin Denstadli, Arne Rideng // *Tourism analysis : an interdisciplinary journal*. Vol. 13 (2008), No. 5-6, 605-614

*\*youth tourism \*consumer behaviour and experience*

**Youth travelers' lodging and dining preferences** / Thouraya Gherissi Labben, Joseph S. Chen, Colin Johnson // *Tourism analysis : an interdisciplinary journal*. Vol. 13 (2008), No. 5-6, 499-509

*\*youth tourism \*world*

**Youth travel accommodation - international** / Suzie Shore // *Travel and tourism analyst*. (2009), No. 10, 1-40

*T. Hitrec, K. Tokić*