

Correction and Retraction Policy

Crossmark Update Policy

Poslovna izvrsnost – Business Excellence maintains a formal policy on corrections and retractions to preserve the integrity of the scholarly record. When significant errors or ethical concerns are identified in published content, the journal follows internationally recognized best practices for corrections and retractions, drawing on widely used guidance such as the [COPE Retraction Guidelines](#).

This page serves as the Crossmark update policy and applies to journal content published from Vol. 19 (2025), No. 2 onward.

Corrections (Erratum / Corrigendum)

- Erratum is issued when the publisher is responsible for an error (e.g., layout, typesetting, metadata).
- Corrigendum is issued when the author identifies an error in the published article that affects the content but not the overall conclusions.

All corrections are published as separate records, clearly linked to the original article and assigned their own DOI.

Expression of Concern

If an investigation is ongoing or evidence remains inconclusive, the journal may issue an Expression of Concern. This will be published as a separate notice with its own DOI, linked to the original article.

Retractions

A published article may be retracted in the following cases:

- Evidence of misconduct (e.g., plagiarism, data fabrication or falsification)
- Major errors that invalidate the conclusions
- Redundant or duplicate publication
- Unethical research or breaches of professional standards.

Retractions are published as separate records, clearly marked as "Retraction," with their own DOI, and linked to the original article. The original article remains available but is clearly labeled as retracted.

Minor Changes

Minor editorial updates (e.g., typographical errors or formatting) that do not affect the scientific interpretation may be corrected directly in the online version without issuing a separate notice.

Who Can Request?

Requests for corrections, expressions of concern, or retractions may be submitted by:

- Authors
- Editors
- Readers
- Institutions

All requests must be submitted in writing to the Editorial Office, including a clear explanation and supporting documentation. Requests are handled confidentially and in accordance with best practices.

Post-publication Concerns

Concerns that indicate potential research misconduct are investigated under the journal's [Research Misconduct and Investigation Procedure](#). The journal accepts and assesses substantiated post-publication concerns submitted by readers, authors, institutions, or other stakeholders. All concerns are handled confidentially and are guided by the [COPE Retraction Guidelines](#). Where appropriate, the journal may publish a Correction, Retraction, or Expression of Concern, each issued as a separate notice with its own DOI and linked to the original article.

Registration & linking

All updates (Corrections, Expressions of Concern, Retractions, and Versioned Replacements) are published as standalone records with their own DOIs, bidirectionally linked to the original article and deposited with Crossref so the Crossmark button reflects the current status.

Versioned replacements.

In rare cases we may publish a versioned replacement (a corrected new version). The version history is documented and linked via Crossmark; the prior version remains accessible with a clear label.

Removals/Withdrawals (rare)

Content may be removed only for legal or serious ethical reasons (e.g., court order). A public notice will explain the reason and bibliographic details, and will be linked to the DOI.

Contact

Requests and concerns regarding corrections or retractions should be emailed to the Editorial Office:

✉ editor-be@net.efzg.hr

Subject: *Correction/Retraction Request – [Manuscript DOI/Title]*

Starting from Vol. 19, No. 2 (2025), we will display the Crossmark button on article PDFs to indicate the current status and link to this policy.

Retraction notices state the reason(s) for retraction and who is issuing the notice, and they link to the affected article; notices are issued as soon as possible.

Crossmark Statement

Crossmark, from Crossref, provides a standard way for readers to locate the current version of a piece of content. By clicking the Crossmark button, readers can determine whether changes have been made after publication.

The *Poslovna izvrsnost – Business Excellence* journal participates in the Crossmark initiative to maintain the integrity and transparency of the scholarly record. Any updates, corrections, or retractions will be clearly indicated through the Crossmark system and linked to the original publication.

Editor-in-Chief
Tonći Lazibat